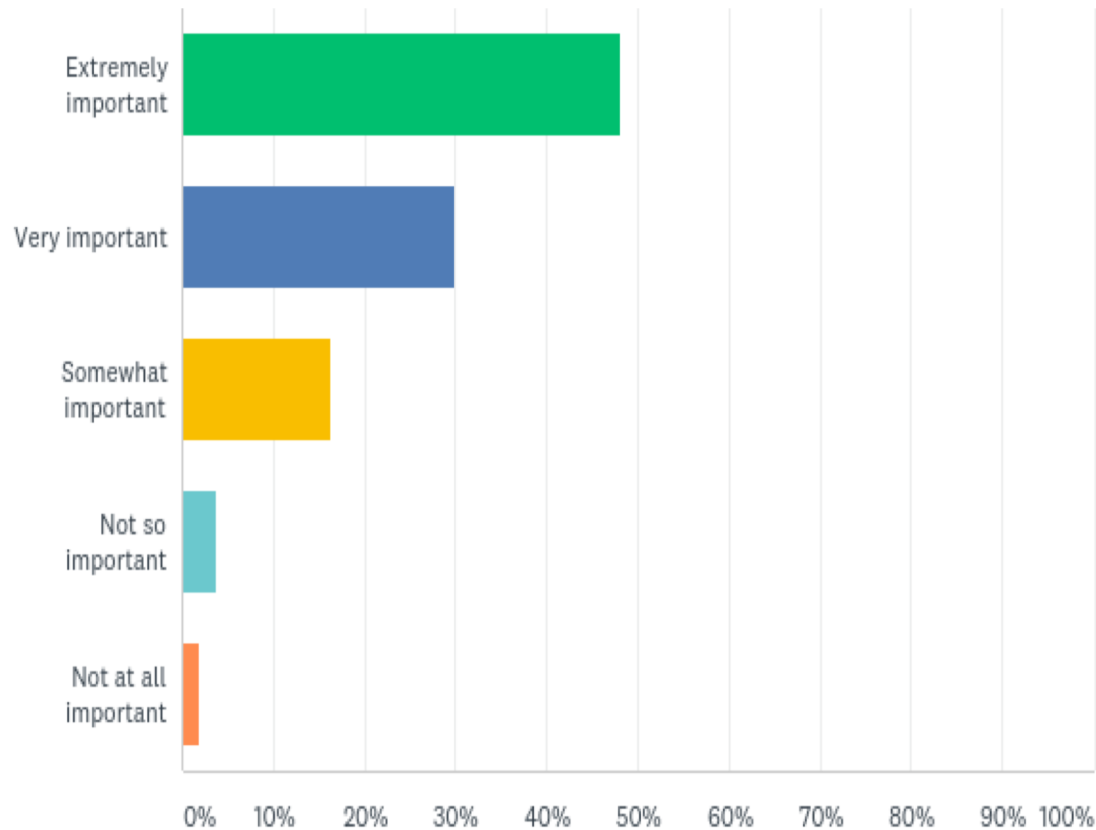


2019 HBPOA Online Survey Results

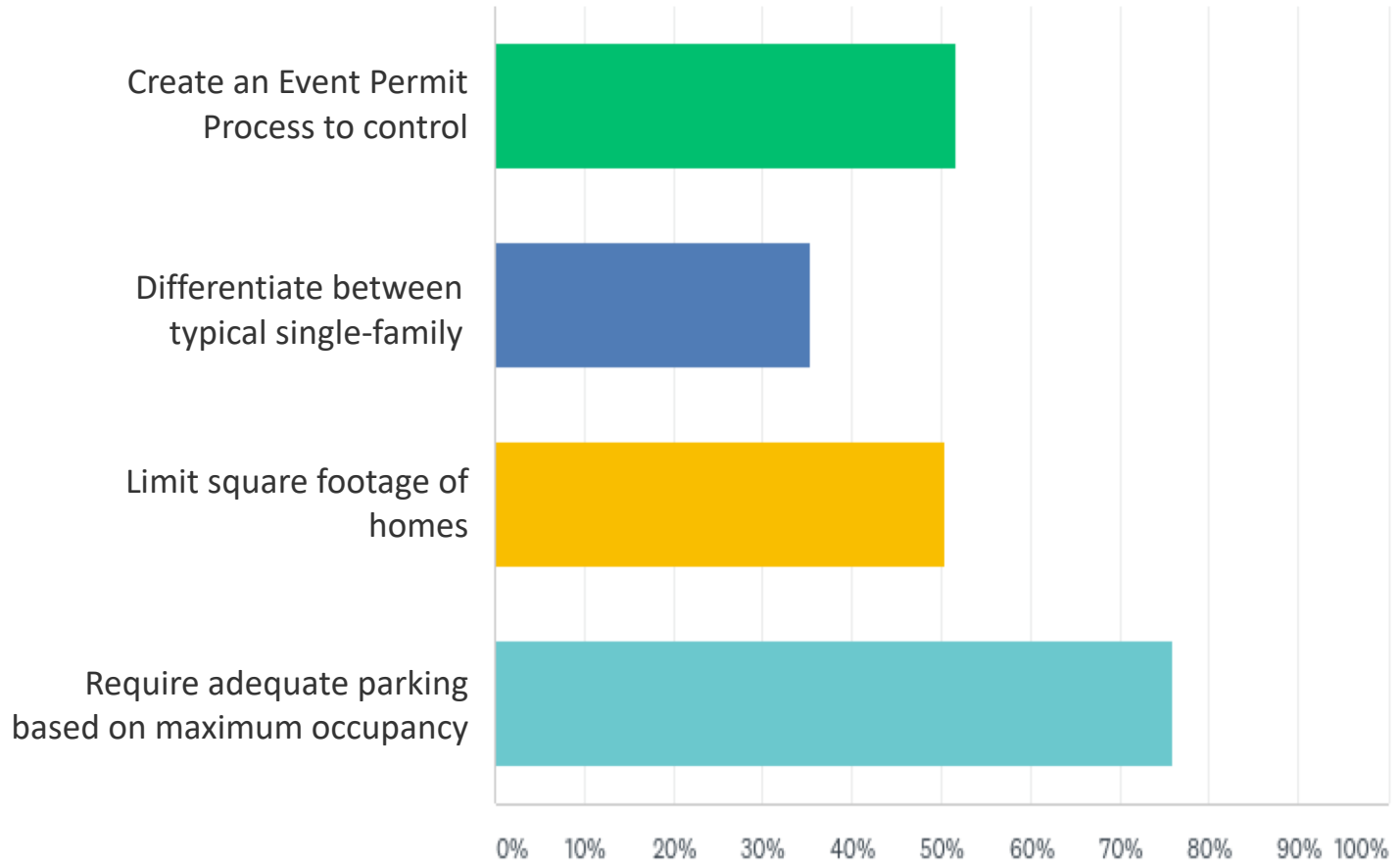
Wednesday, October 16, 2019

406 Responses

Q1: Given that the surrounding islands have restrictions in place to control "mega-houses"/event venue houses do you think that Holden Beach should do something?



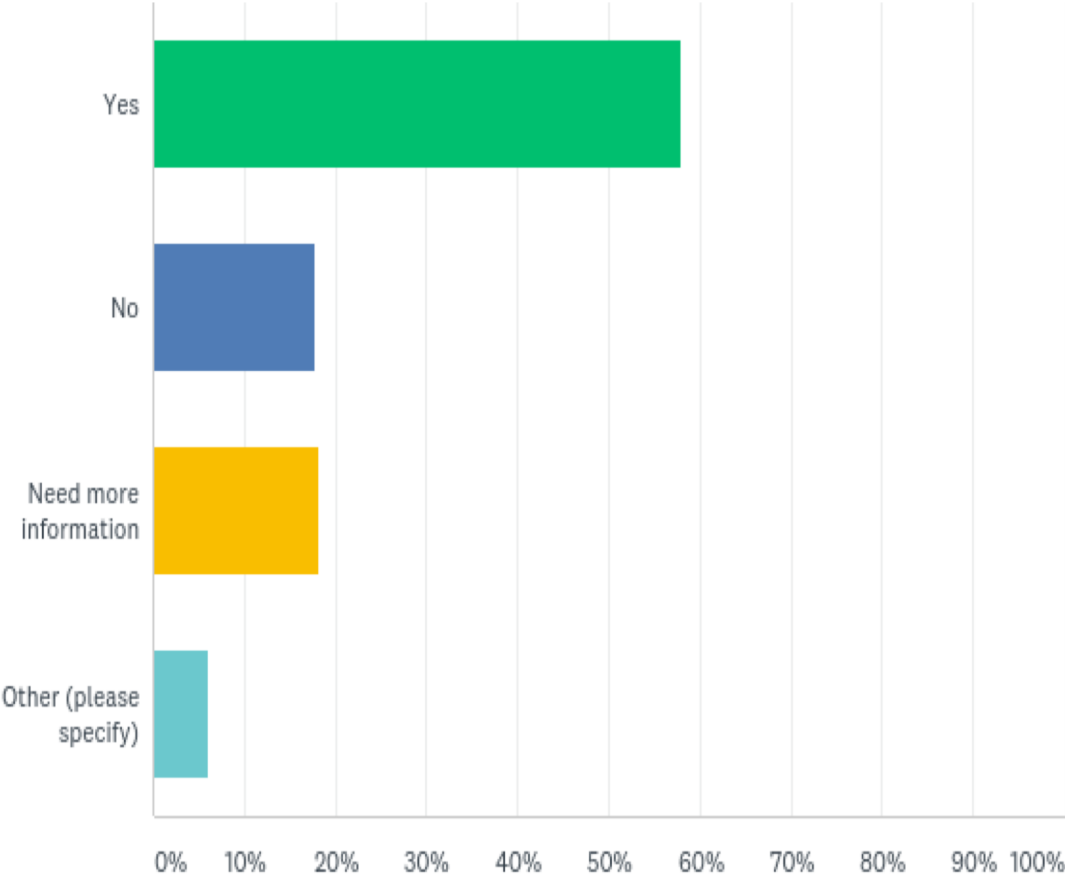
Q2: If yes, what do you think should be done? State law prohibits limiting the number of bedrooms. (Check all that apply)



Q2: If yes, what do you think should be done? State law prohibits limiting the number of bedrooms.

1 parking space per bedroom
Anything to prevent these structures since they detract from the family oriented nature of our beach.
Don't allow them.... this is a family beach.
Dumb law; get together with other areas and get the law changed. It should be the town's decision.
Have rental companies check on renters. There are renters that have too many cars to park in regular 4/5 bedroom homes. They use neighboring trash cans or leave trash bags at the can. The houses in our neighborhood that are new are too big. When I come back to my house my trash is full from overflow of neighboring houses.
I view it as the town manager's and commissioner's job to figure what options are feasible and would be effective. Surveying owners to see what they like the best is not the way to go. Square footage limit is the only one I would say should not be done
Impact fee for event venue
Just say no!
Larger houses need more than one parking spot for each bedroom because these houses are packing people onto couches and futons and anywhere they can find room for a bed. I think one spot for the first four bedroom and 2 for every additional bedroom or "study", or other such room. Packing 25 people in a house changes everything because every night is a party.
limit height and number of levels
Limit number of cars per rental
maintain current height and setback restrictions
Noise control
Not fair...they're hotels. You mean you can't control hotels?
place restrictions for noise after 10pm, Pool use after 10pm
Police should do ride-bys/inspections coupled with event permits and/or issue tickets when event permit has no been obtained.
Require adequate parking and make them use it. They won't pull all the way forward and cars are right at the street. This is illegal and should be ticketed.
Require more and better parking for houses over 4000sf. Ticket those who park in the ROW on OBW. Crack Down!
restricted height
Tax assessments highe for more than 6/7 nefroons
These houses cramming in large numbers of people change the character of the beach. I know the issue is complicated but we should not let people build rental homes to advertise for 28 people in 4 bedrooms. That is not a family beach - that is a party beach. Protect our beach's uniqueness. You have a responsibility to protect the people who live or rent near these abominations. If I rented the house next to one of these I would never be back at Holden - false advertising to say we are a quiet family beach.
This is a non issue
Utilize all current ordinances to assist in limiting the size of homes. For example set backs can be increased and required parking space per bedroom or square footage.

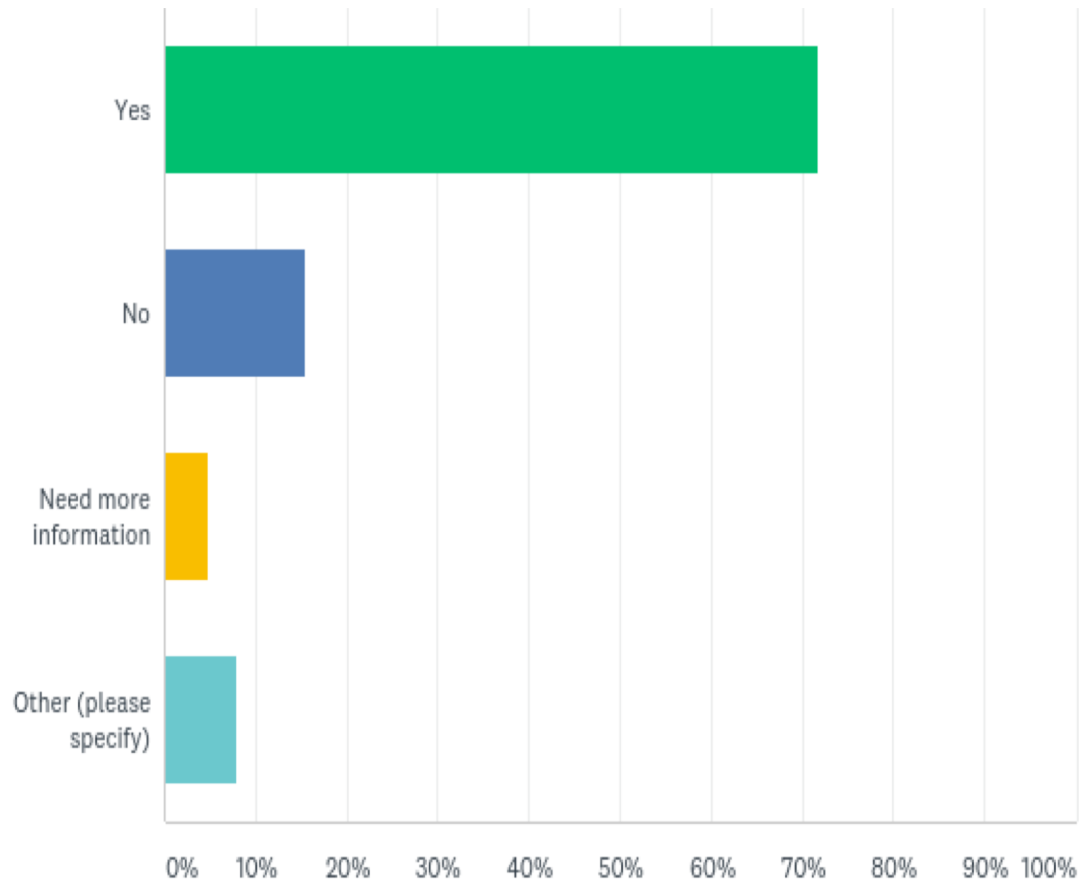
Q3: Would you be interested in recycling at Holden Beach if it were included in your town garbage bill and paid for from taxes as a service?



Q3: Would you be interested in recycling at Holden Beach if it were included in your town garbage bill and paid for from taxes as a service?

Already participate
Already pay for it but the process needs to be easier to renew each year
Already pay for service, how would what we pay now compare?
Already recycle via the town and the big blue cans
Already utilize the service and pay for it. This is a service that one should pay for rather than the Town taking on another cost.
But please don't raise taxes.
Cost the same? Already participate
Current set up is sufficient
Do not receive today a garbage bill from Town. Will this increase taxes? I understand there are issues disposing of recyclables and companies are mixing with landfill trash.
I already pay for it- no - I like paying for it upfront
I already pay the annual fee so I can recycle. That is important to me. However, given the fact that China is no longer purchasing US recyclables, I would want to be sure that HB recycling actually results in items truly being recycled rather than being dumped a landfill.
I had a really unsatisfactory experience in 2018 season, it was like guests(who I thought would be thrilled) didn't have a clue! Diapers, trash were in recycle bin.
If people dont recycle properly, nothing will help. They need to follow recycle rules or be fined!
Make it free of charge (No more taxes please!!!!) Provide a center like town had before they made the decision to build a park.
NOW, THEY SEEM TO PUT THE 'RECYCLING' IN THE TRUCK WITH THE GARBAGE
Really don't understand - garbage bill? Recycling is already an option if the homeowner is willing to pay the annual fee.
Should be volunteer but send a reminder link or form to everyone to make renewal easier
summer months would be most helpful
This should be cost neutral to homeowners. No increase in taxes!
we already recycle
Yes we should enable and enforce that all residences have and use recycling. If climate change is not important to us here on HB then who should it be important to?
Yes! And should have recycle cans on beach for bottles and cans.
Yes, but I disagree that you impose a tax increase or increase in garbage bill. Paying to recycle is ridiculous. Towns should be grateful that residents willingly recycle. One should not have to pay to recycle.
Yes. i already pay for this service.

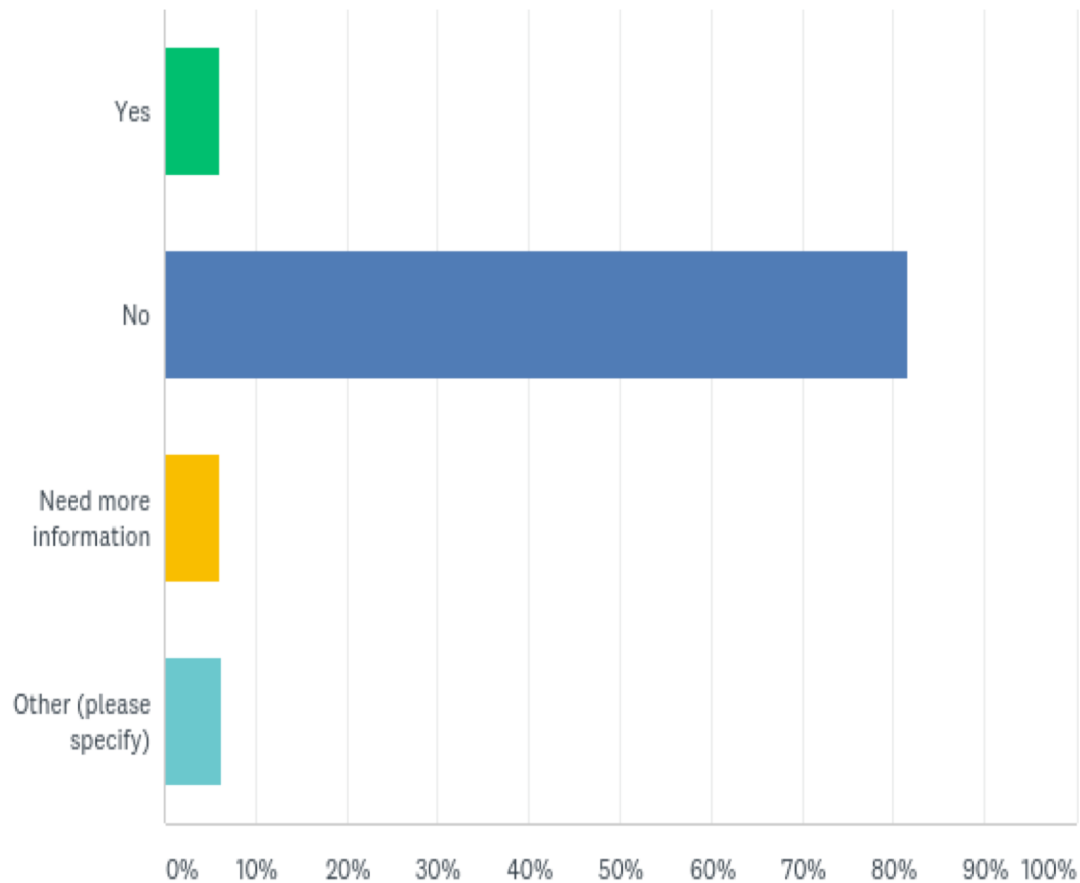
Q4: Should the Town of Holden Beach continue to provide island-wide trash can rollback services funded by taxes?



Q4: Should the Town of Holden Beach continue to provide island-wide trash can rollback services funded by taxes?

Absolutely. Since a majority of the homes are rentals and renters will not be able to return the cans to their proper location, the Town must provide the service!
Allow HB Residents to submit proposals to do this type of work and give precedence to HB residents on these projects.
As long as other services do not suffer from lack of funding
as long as there isn't an added fee or increase in taxes to cover -for our family we managed to take care of ours before though this is nice when we are going to be gone
Current charges are paid from BPart rental fees
Depending on how much it is- I think it's nice along the boulevard
Either yes or revert back to the way things were. The proposed process last year that didn't get enough votes was a pure joke.
Homeowners need to handle
Homeowners should be responsible for this.
How much does it cost?
I am definitely opposed to fines for cans not rolled back. We have great neighbors and we try to look out for each other and roll our cans back. Depending on cost of the roll back service as to whether I want it to continue. I didn't see a problem with the way it was before the crazy idea of a \$50./per day fine was proposed.
I think rollback service should be provided only in the event of a warning of extreme weather. On most streets, neighbors roll back trash cans when necessary.
I'm not sure why this all of a sudden became a problem. Rollback service was always provided on OBW for as long as I can remember. I can't believe what the town is paying for the service, seems like some greedy people out there.
If it's for all. Canal homes as well
It only benefits non-residents.
It should be optional for people who are willing to pay for the service, such as rental property. Free for disabled or elderly
NO NO and NO. Stupid decision by town council. In my neighborhood we roll back our own, as well as our neighbors, when they are not here on pickup day. This was a waste of time, with all of the meetings about it.
No, it should be the responsibility of the home owner and if they are not here full time town should coordinate providing a service they can pay for to have it done ... just like having their lawns cut.
No. Owners should roll back or have rental management office roll back.
Not all year. Only during season.
Not sure what the cost/house is?
Only for rentals in summer
Only in high seasonal times
Only on Ocean Boulevard east and west not on the sidestreets. That's the way it used to be
Repeal the law requiring rollback within a certain time frame if not then keep having tax paid rollback for everyone
rollback services for non residents provided by town funded by surcharge on user taxes
The rollback service is nice to have on ocean blvd because of the overall first appearance to visitors and rental customers. I can't answer for other streets but I would think that other main streets could have the same issues.
Town should NOT roll back trash cans, S/B responsibility of owner or rental company
What is cost
whoever needs this should pay for it - I don't use this service
why doesn't the garbage collection company add the roll back to their service.
Yes, if rollback is going to be required and if it's paid for on Ocean Blvd.

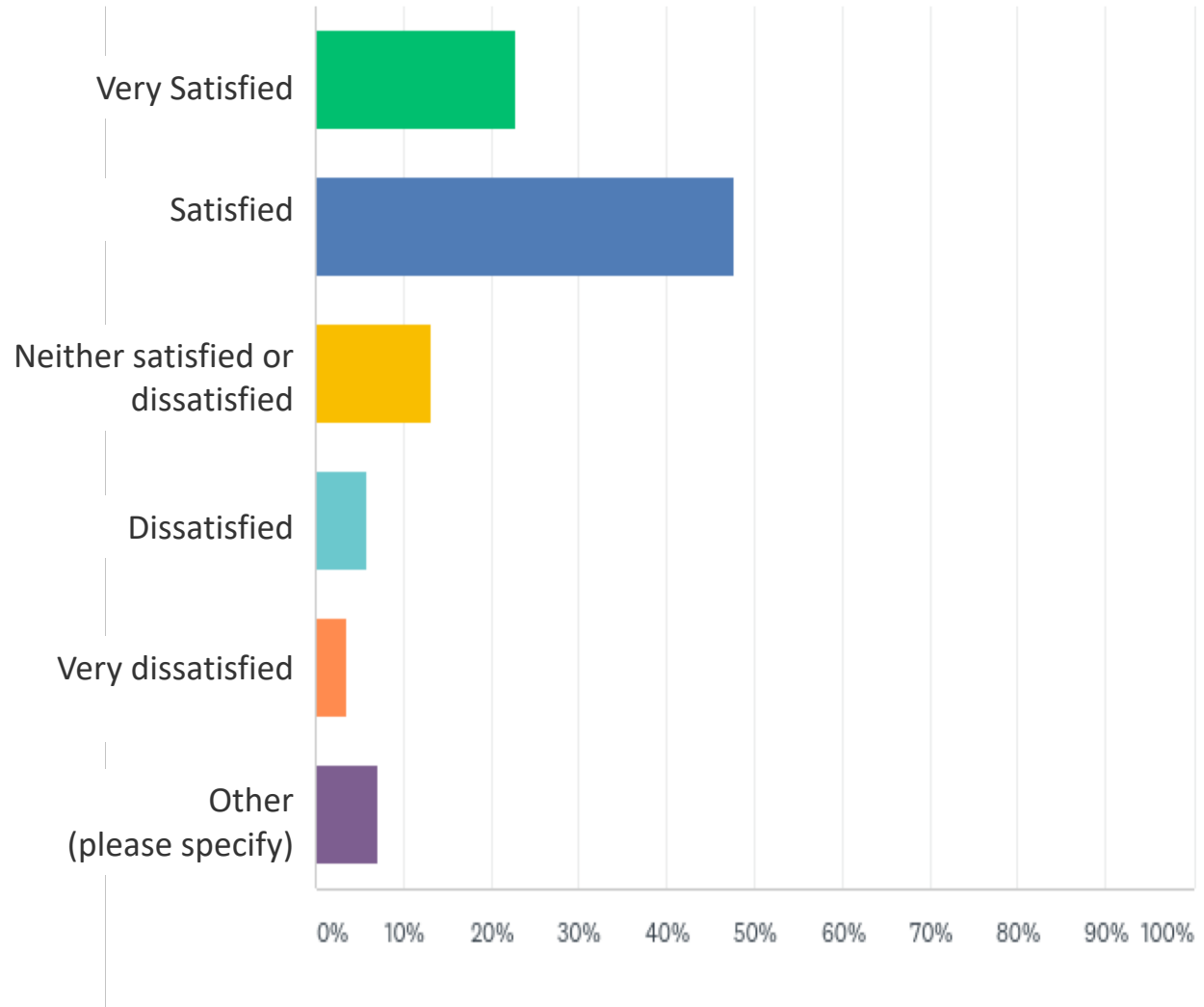
Q5: Should the Town impose fines to discourage trash cans on the street more than 24-hours prior to scheduled pick-ups?



Q5: Should the Town impose fines to discourage trash cans on the street more than 24-hours prior to scheduled pick-ups?

24 hours is reasonable in the summer season; not others
48 hours
A lot of people own second homes here so may not be here on trash days, but trash need AZ to be removed timely. Don't penalize homeowners for doing the right thing
ABSOLUTELY NO!!!! We will have a pest problem if HOMEowners can't pull their full can out to the street when they leave to go out of town.
Extend time to 48 hours
Fining owners for this is a ridiculous solution. The town government is in place to assist owners and is funded by our tax system.
For those property owners that do not live at HB full time, there's no way for us to get the can back to the carport if we are leaving town. So no, there shouldn't be fines. What are we supposed to do when we leave town?
Give people 4 chances before fined
I feel the fine should be for renters who do not roll out their trash cans until after garbage pick up on Saturday mornings. It leaves a smelly mess and no available trash cans for the next week's renters.
I know many owners who are just weekend habitans, current schedule does not work for us!
if this was not a vacation destination then that might work, but with vacationers and part time owners it is not a good idea
Less Government More Community Support
No - unless you can provide roll out service
NO! If fines are imposed, the town will either need to provide roll-out service (highly expensive and unlikely) or full trash cans under the houses may be knocked over by wind or animals. Then trash would blow everywhere!
This is a terribly short-sighted solution to something that is not a problem.
No, because some homeowners must depart from the beach on a Sunday afternoon which is more than 24hrs before Tuesday trash pickup
Some of us are "summer time homeowners" and we often depart days before trash pickup. So we need to roll our cans to the street early. How can we solve this problem other than ask our neighbors who sometimes are not at the beach either?
Some owners come in to check properties and can't abide by time limits if stay is only a short time
Switch the scheduled all year pick up day to Saturday. Most property owners are not residing at Holden Beach on Monday or Tuesday.
The changes as originally proposed by Commissioner Kwiatkowski are not workable for anyone except permanent residents. Weekenders leave on Sunday and have no way to roll the can out and back. Leaving the garbage in the can is unsanitary and invites wildlife to spread it everywhere. Not much thought went into this plan.
The fee should be paid by people who need the service, not those who are able to attend to their own.
The plan proposed by Commissioner Pat Kwiatkowsky would never have worked. You can't fine people into compliance. Her arrogance in insisting that only she knew what to do was shocking. What an ego!
We do not rent our house we put trash out on Sunday when we leave /
Yes but I would make it 48hrs
Yes during the peak season but not during the off season
You have to somehow handle owners who come on the weekend. Town either needs to roll out totes or allow weekend owners to put them on the street Sunday afternoon.

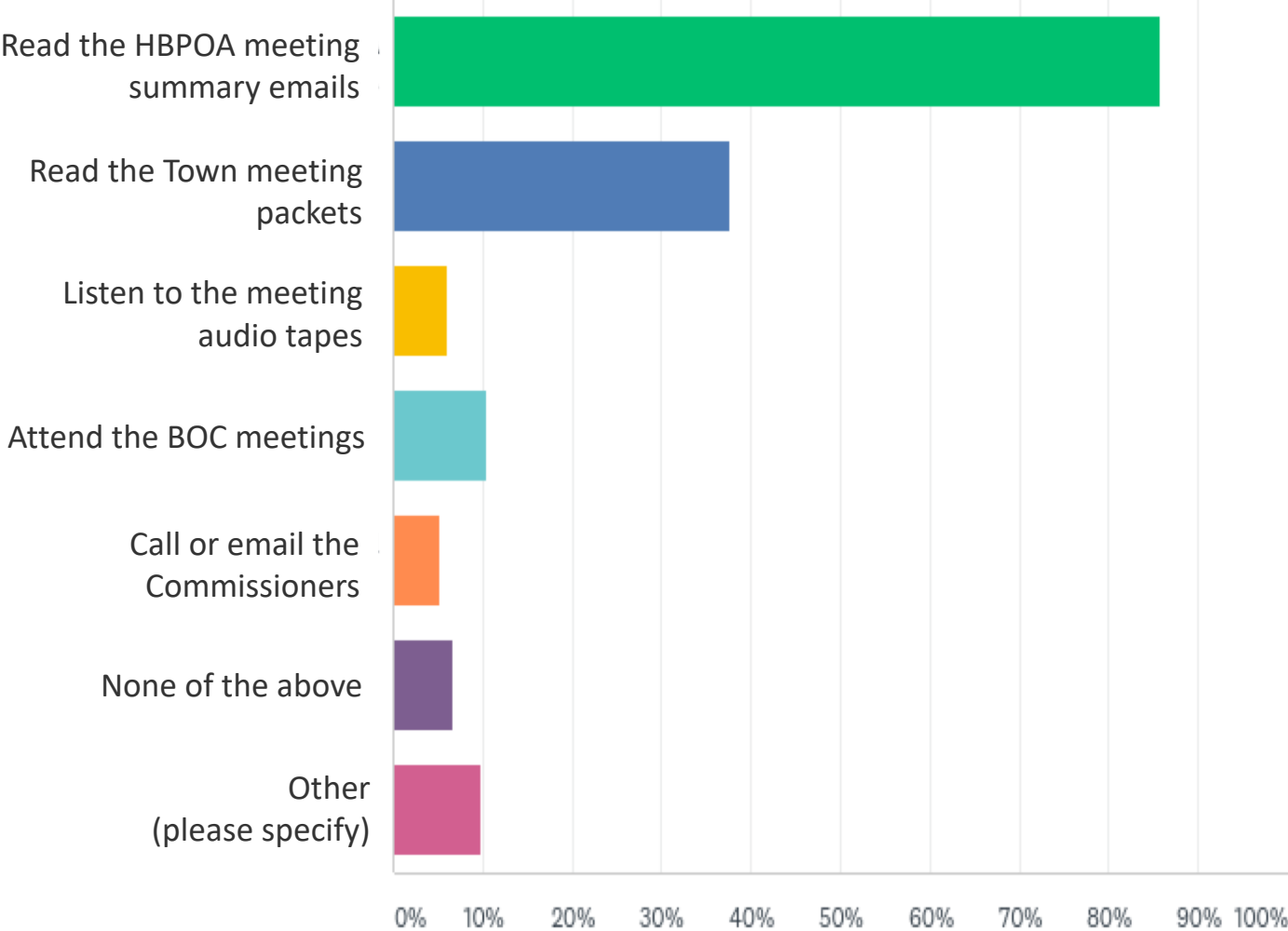
Q6: Are you satisfied with the current requirements regarding trash cans, including rollout, rollback, and the use of corrals?



Q6: Are you satisfied with the current requirements regarding trash cans, including rollout, rollback, and the use of corrals? “Other” comments.

Corrals need to be maintained or removed
Have recycle can count towards can minimum
Homeowners who want rollback service should pay for it themselves - just like recycle
I do not understand why there were such significant changes and I don't feel like it was explained well at all to the homeowners who cannot always attend town meetings or HOA meetings.
I like the roll back, but not corrals as the unexpected storms can arrive and blow out cans. We “summer owners” not there to take care of the “flying” cans and debris.
I think the commissioners spend entirely too much time and money on trash can issues. The majority of home owners don't live on the island and can't abide by silly rules regarding roll out / roll back deadlines!
I would like to see the town not allow the corrals.
I'm not sure what rules are actually in place right now. I heard there would be fines but I'm not sure if that was approved.
If owners are not penalized for putting out trash as they have to leave before time limit
If you have a fine for early rollout what are the homeowners suppose to do if they leave a few days before the trash is picked up. Leaving trash in our can for extended periods of time is going to start smelling and draw unwanted rodents. The trash can roll back program is not a big issue. This has never been a problem and you are making it one.
Making a huge deal out of toters
Need info on corrals & rollouts
Need to require corral upkeep
not affected I continue to rollout and rollback my cans
Not fond of corrals
Not sure of current regs
Owners need to be enforced to have their tenants get the trash on curb for Saturday pick up early enough; or it sits there until Tuesday and greets the new guests-yuk.
People should have more personal responsibility. All of the above just makes it easier for non-residents to “have somebody else do it”.
Roll back on Blvd. only; paid for by those residents only!
Rollback should be all cans, empty or still full.
Satisfied based on current enforcement
Should be for all.
should have roll out for high season
The requirements have changed so much that I don't know what they are.
Trash cans should be kept under houses and corrals should be removed
Unsure
What are final regs need to have corrals. Given rentals you need roll-out & roll-back year round.
Would be willing to pay for rollout/curb service

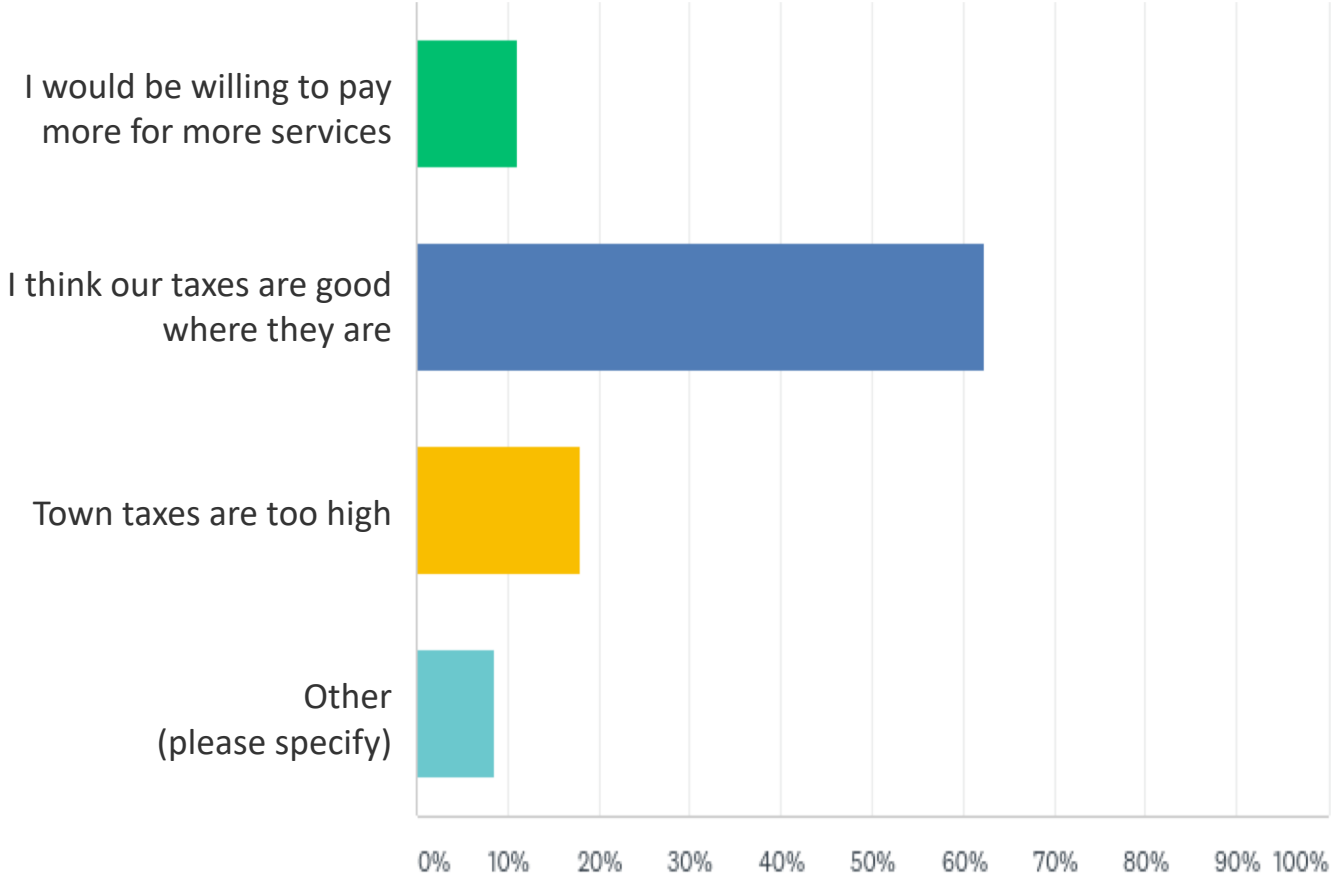
Q7: How closely do you follow the Town Commissioner meetings? How do you find out about new ordinances? Check all that apply. Do you:



Q7: How closely do you follow the Town Commissioner meetings? How do you find out about new ordinances? “Other” comments.

...not necessarily each of these each meeting...
Also watch the HBPOA website which has a ton of information much better than Towns site. And we love the summaries you send. They are fast and concise. Lou’s views is too long. If we want more info we can look it up or listen to the tape.
Depend on news coverage.
Email by individual.
Email from Louis
Feedback from my daughter. Just signed up for info. in the future. Currently don't receive HB data.
Friends of Holden Beach web site
I am a Commissioner
I follow HBPOA on Facebook.
i only hear about what happens when people get upset about a decision they done like or if the town sends out a notice in the water bill.
I read Lou's Views. Excellent reporting on the meetings.
Listen to the YouTube if I want more details.
Lou's News
Lou's views
Lou's views
Lou's Views
Lou'S Views
Lous Views
Lou's views
lou's views
Lou's views
Lou's Views
Lou's Views
Lou's Views
Lou's Views
lou's views
Lou's Views
Periodic monitoring
read "Lou's Views"
Read Lou's Views
Read Lou's Views
Read Lou's views
Read Lou's Views
Read Lou's Views
Read notes published on town's app.
Read the newsletter "Lou's Views" and occasionally the Brunswick Beacon on line edition.
read your news letter
speak with permanent residents mostly
Thank you HBPOA for keeping us informed. The Town does a terrible job and the Towns website is incredibly bad.
We use your emails. We like that we can see the agenda in advance and that the summary following the meeting is concise. We can dig for more info if we need it.

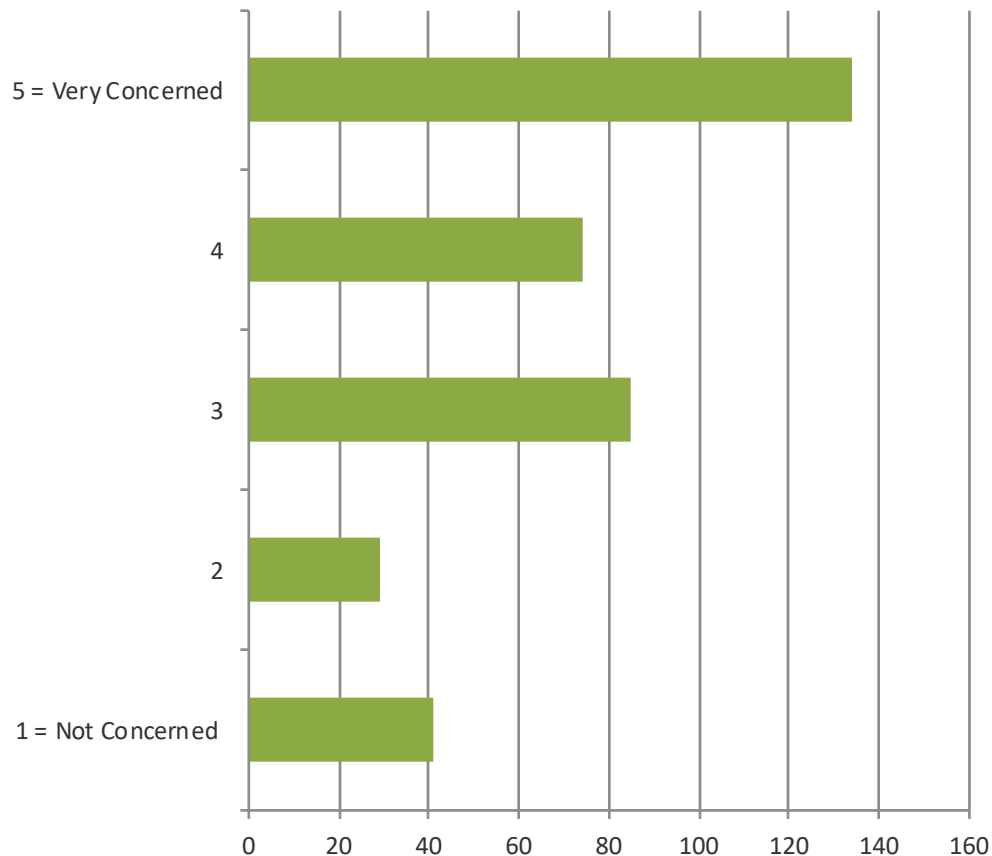
Q8: The Commissioners voted to keep the tax rate revenue-neutral this year following the property re-evaluation which resulted in a 2 cent decrease in the tax rate. Do you support a revenue-neutral tax rate?



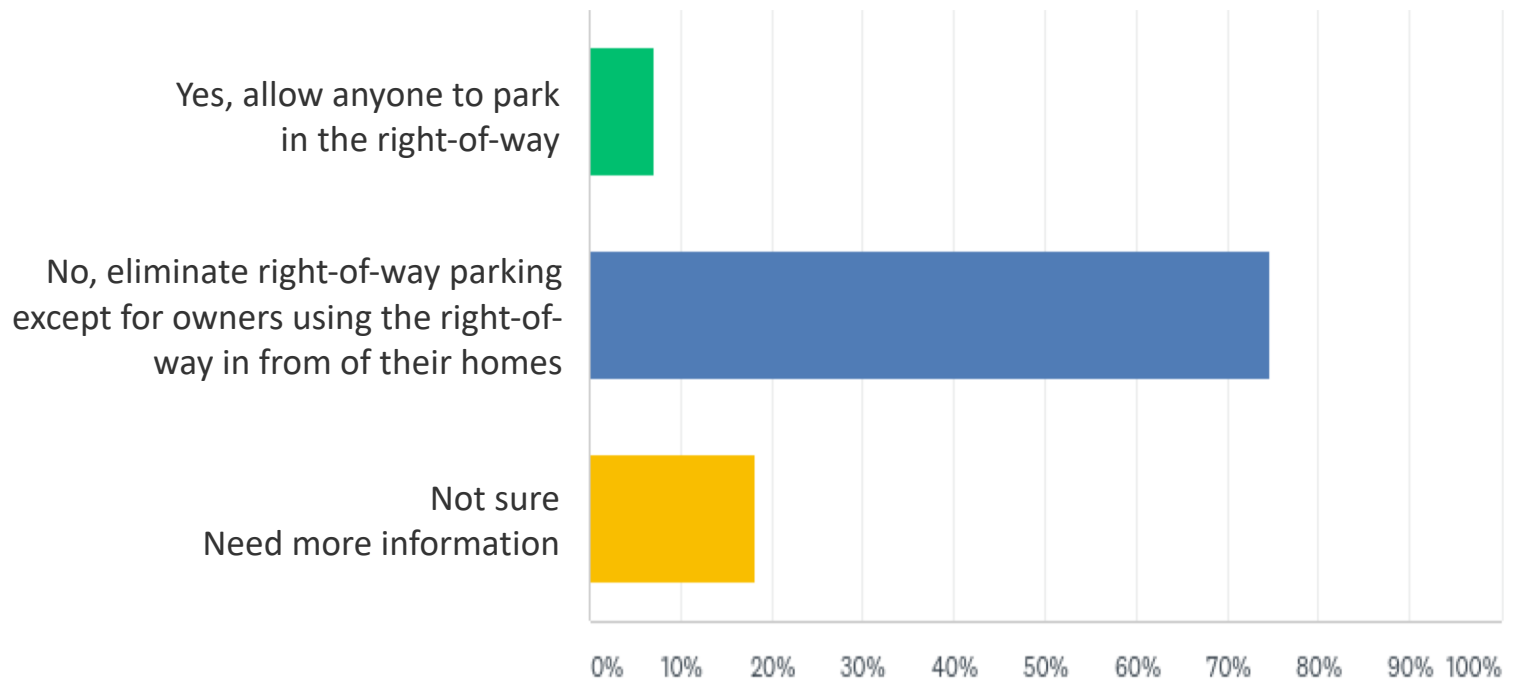
Q8: The Commissioners voted to keep the tax rate revenue-neutral this year following the property re-evaluation which resulted in a 2 cent decrease in the tax rate. Do you support a revenue-neutral tax rate?

Either too High AND we are spending money on unnecessary items
I am willing to pay additional taxes if our streets are repaved, pedestrian crossings clearly marked and sidewalks kept in better repair, If Holden promotes itself as a family beach then, It needs to be safer, walker and cycling friendly.
I don't know
I don't see enough visionary and strategic thinking to justify higher taxes
I support a revenue neutral tax rate ... if I'm correct, the increase in assessment gives an increase in revenue for the town. Therefore we should receive more services.
I support revenue neutral tax strategies. Tax increases should be in response to budgetary funding requirements approved by the board of commissioners.
I support the revenue neutral approach
I think the town salaries for some of the managers is too high for the service we receive. Also, our town needs to be more proactive in keeping the island look nice and manicured.
I would be willing to pay more if it went to a dedicated sand fund, with nothing but nourishment coming from it. The town uses the B part as a slush fund.
I would be willing to pay more taxes for more critical services. Making our island more resilient to sea level rise and storms should be top priority. Having nine or ten police trucks seems like overkill. Rolling peoples garbage pails back seems ridiculous ... next they'll be talking about rolling them out to the curb!
Maintain services by increasing rental tax rate
Need to save money for a rainy day.
No increase in taxes
Only what is essential
payroll too high. suggest you get rid of police Dept. turn it over to state police. Give them office space in the unused upstairs. no salaries, no pensions or insurance No maintenance on police cars. Just think of all the savings and work out the same protection we have now. Someone should run on this!
Revenue neutral implies the government could still raise taxes for some and lower taxes for others. I support a flat tax.
Support revenue-neutral
Support revenue-neutral
support revenue-neutral, with annual re-evaluation
tax increase for additional or improved services really depends on what additional services are included and what improvements are proposed. We would support an increase if we considered it value added benefits.
Otherwise the taxes are fine where they are.
tax rate should remain static unless put to a vote, revenue should be allowed to change based on values
Taxes are always a necessary evil. I support anything that keeps them in check. It is real easy to spend someone else's money without regard to affordability
The budget shows we pay for operational items from B Part - like police, but if we get the funds from renters what would happen if we had a major storm? I hope they would be able to pay for continued police protection! I think that the b part funds would go back to being the "sand fund" and stop using it as a "slush fund" to cover needed items like police. That should be in the regular budget - even if it means a tax increase.
This was not f'n revenue-neutral! Our tax value increased with the new tax appraisals. Are you people this ignorant? Or do you not use your common sense?
Vacation rentals are the ones who stress our town services and I hope that the taxes they are charged are appropriate for the stress that they put on the town.
we always think taxes are too high- this tax rate revenue neutral should work nicely!
we don't have unlimited money but if services are needed, consider higher taxes...our beach serves us all...save it...we aren't against all hardscapes but don't think a terminal groin is a good idea though
We should fight raising any taxes. Make certain our town is run efficiently, and cut spending where possible. Revenue Neutral tax rate should be our minimum goal.
We think the taxes are low. Fine with going up for more beach nourishment or saving for beach nourishment.
Why did my assessment and rates go up... This is not the issue
Willing to pay more taxes for sand or to bring back the dog park. Not willing to pay for a terminal groin.
Would be willing to pay more for sand in the middle of the island. It protects our investment in our homes.
Yes.

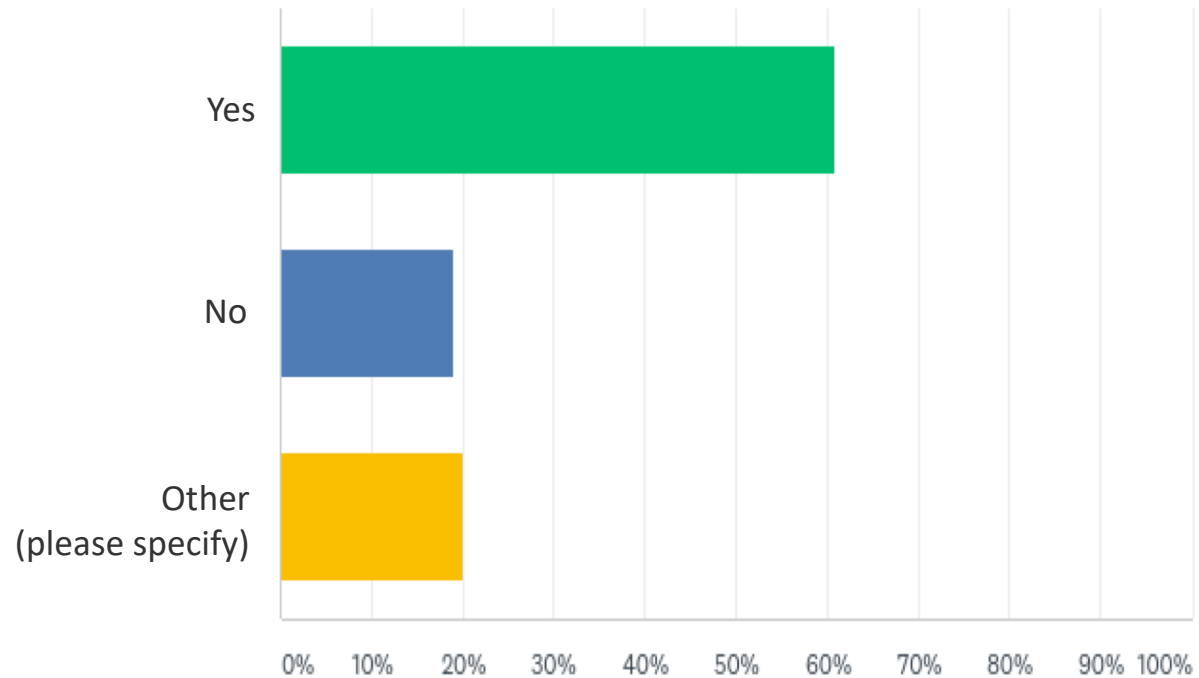
Q9: How concerned are you about the Town's financial reporting and internal control issues that have been raised by the auditors? Rate 1 to 5 with 1 being not concerned and 5 being very concerned. (click here for latest audit and the Internal Control Report)



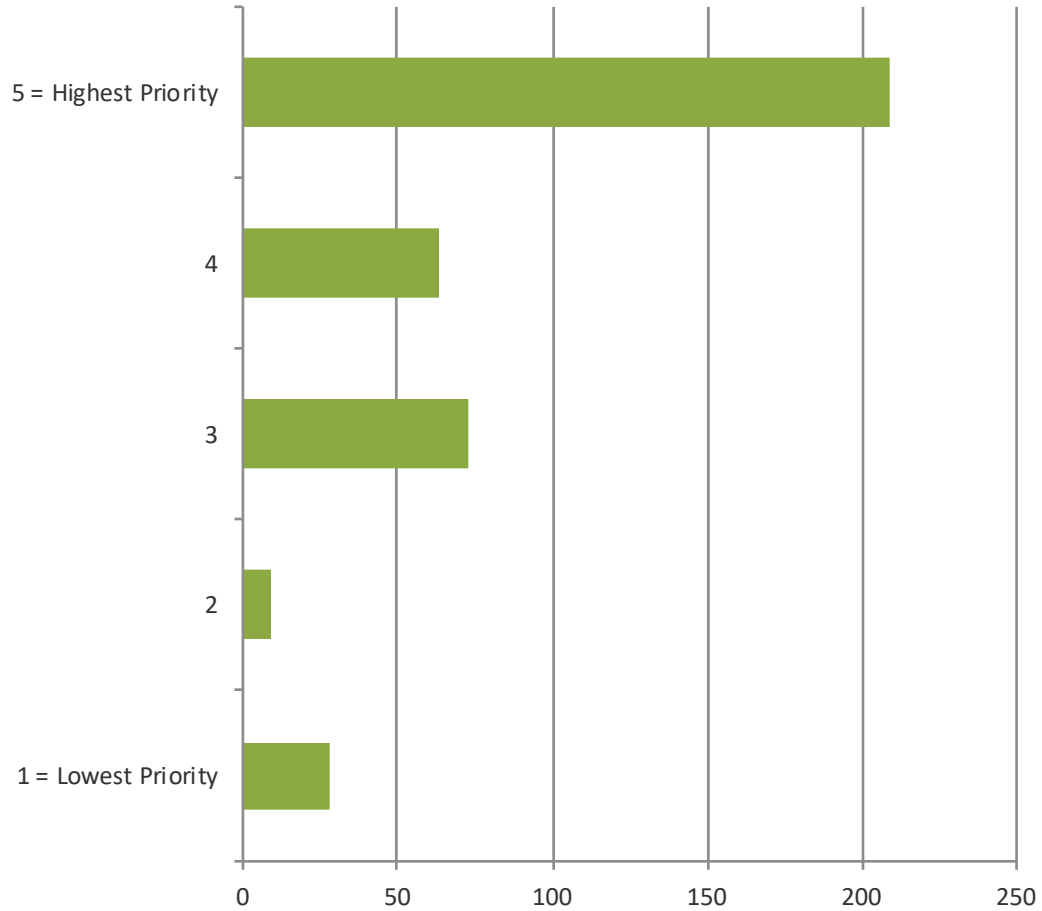
Q10: Should the Town allow non-property owners to park in the right-of-way in front of property owners' yards?



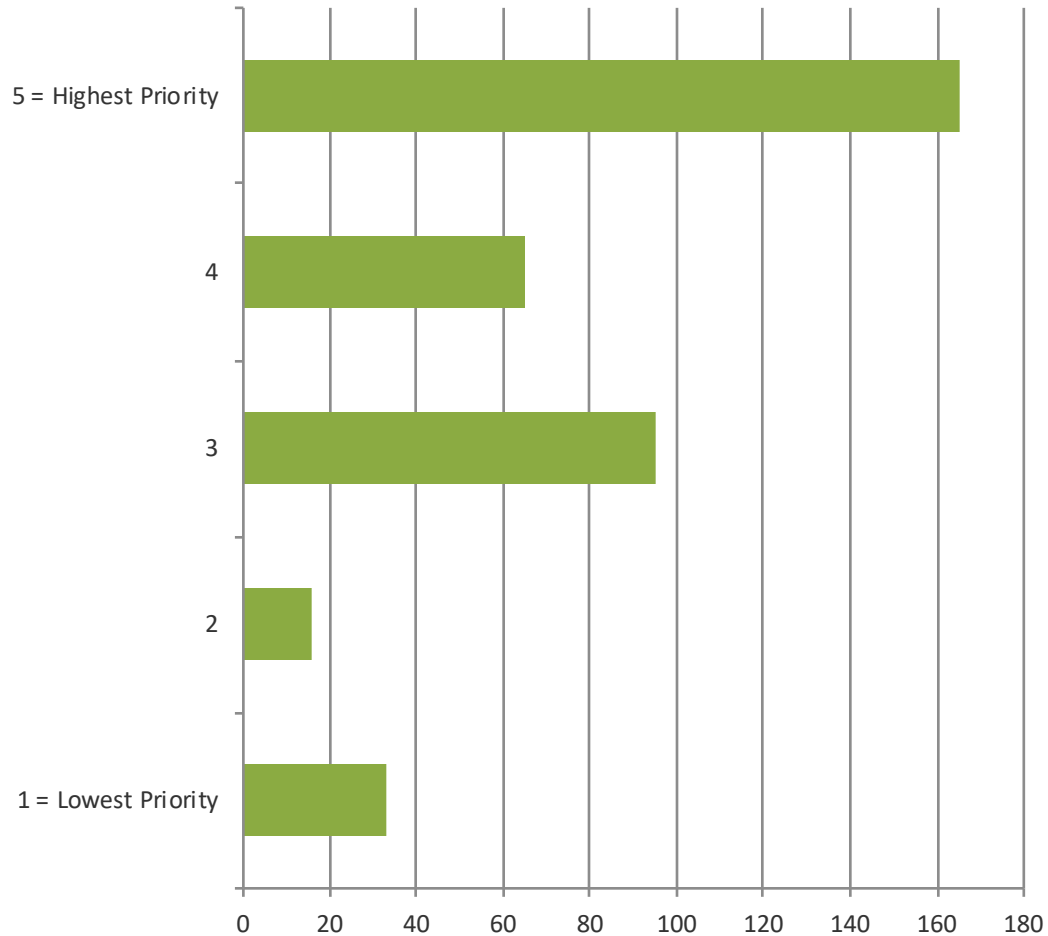
Q11: Should there be paid parking for island day-trip visitors?



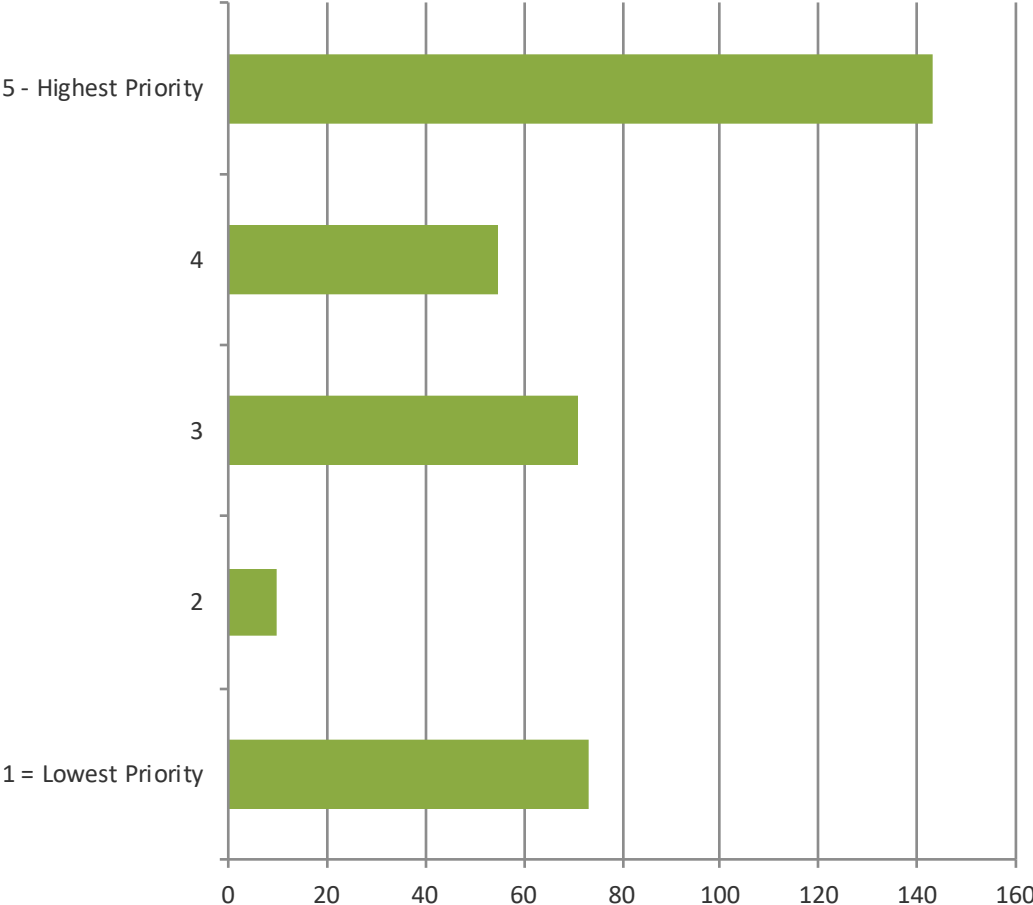
Q12: Should the Board of Commissioners/Town make it a priority to work with NCDOT to restripe the public access crosswalks? (rate 1 to 5, with 5 being the highest priority)



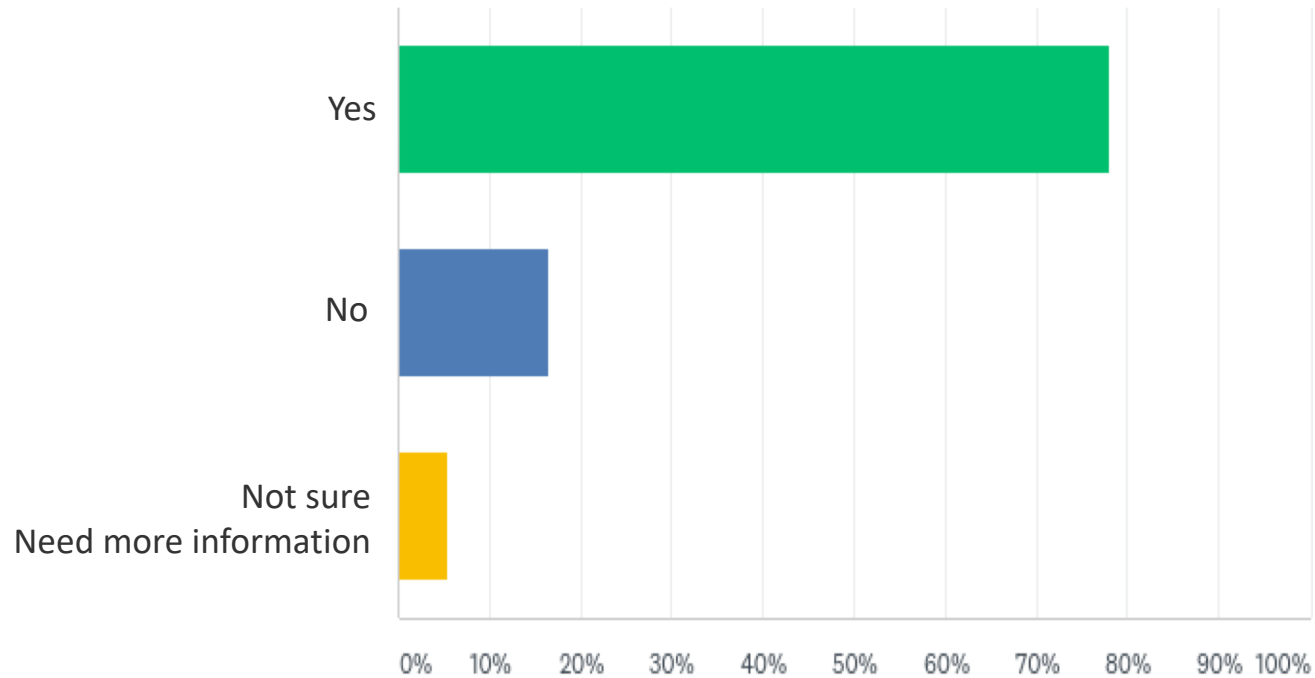
Q13: Should the Board of Commissioners/Town make it a priority to work with NCDOT to repave Ocean Blvd? (rate 1 to 5, with 5 being the highest priority)



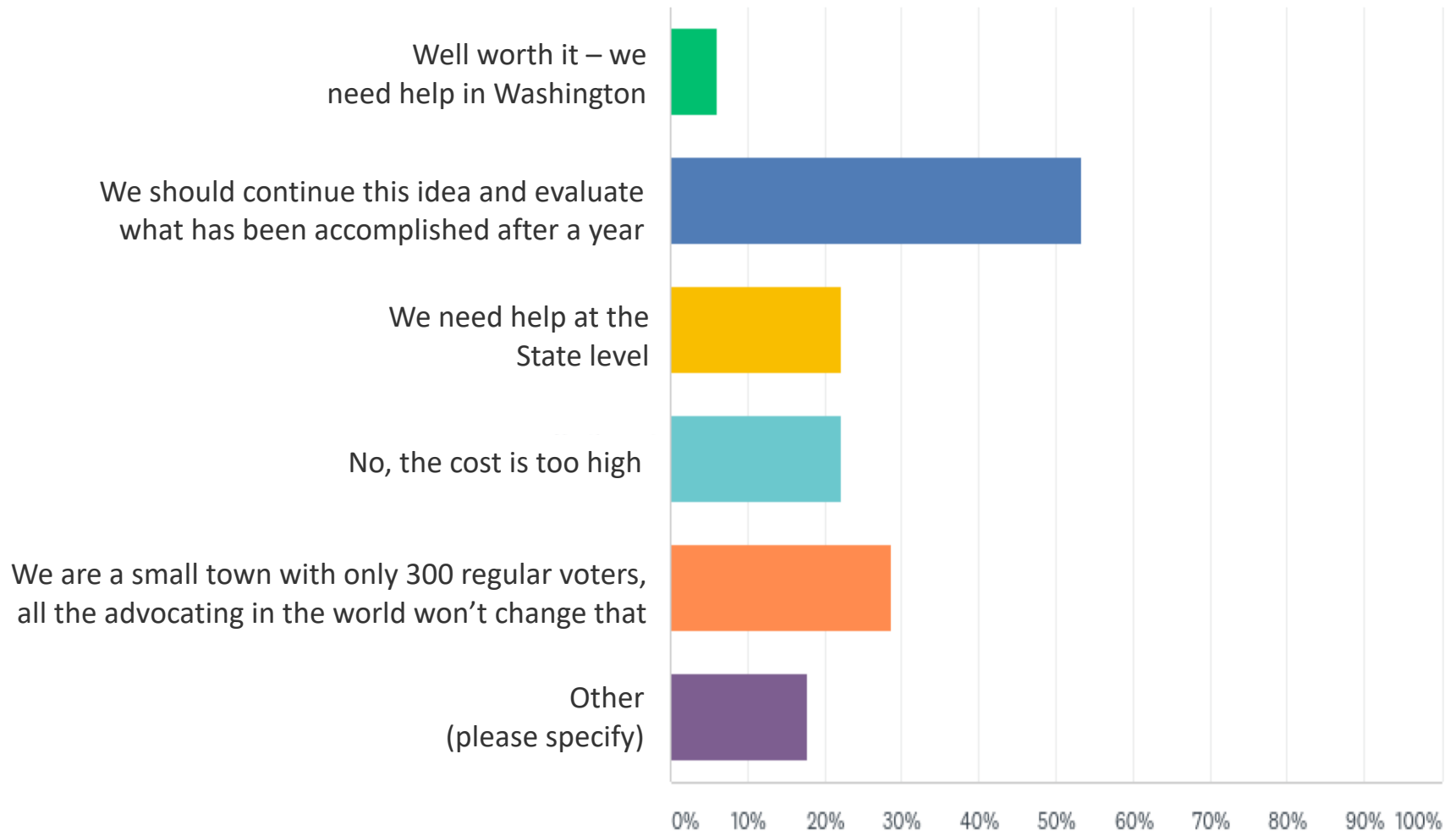
Q14: Should the Board of Commissioners/Town make it a priority to work with NCDOT to add a bike lane on Ocean Blvd? (rate 1 to 5, with 5 being the highest priority)



Q15: The speed limit on OBW past the pier increases to 45mph from October-April. Do you support keeping this change of speed limit in the offseason?



Q16: The Town has hired a firm of lobbyists which are costing on average \$8,500 per month to advocate on federal issues related to Holden Beach. This has generated a lot of discussion. Check all that apply.



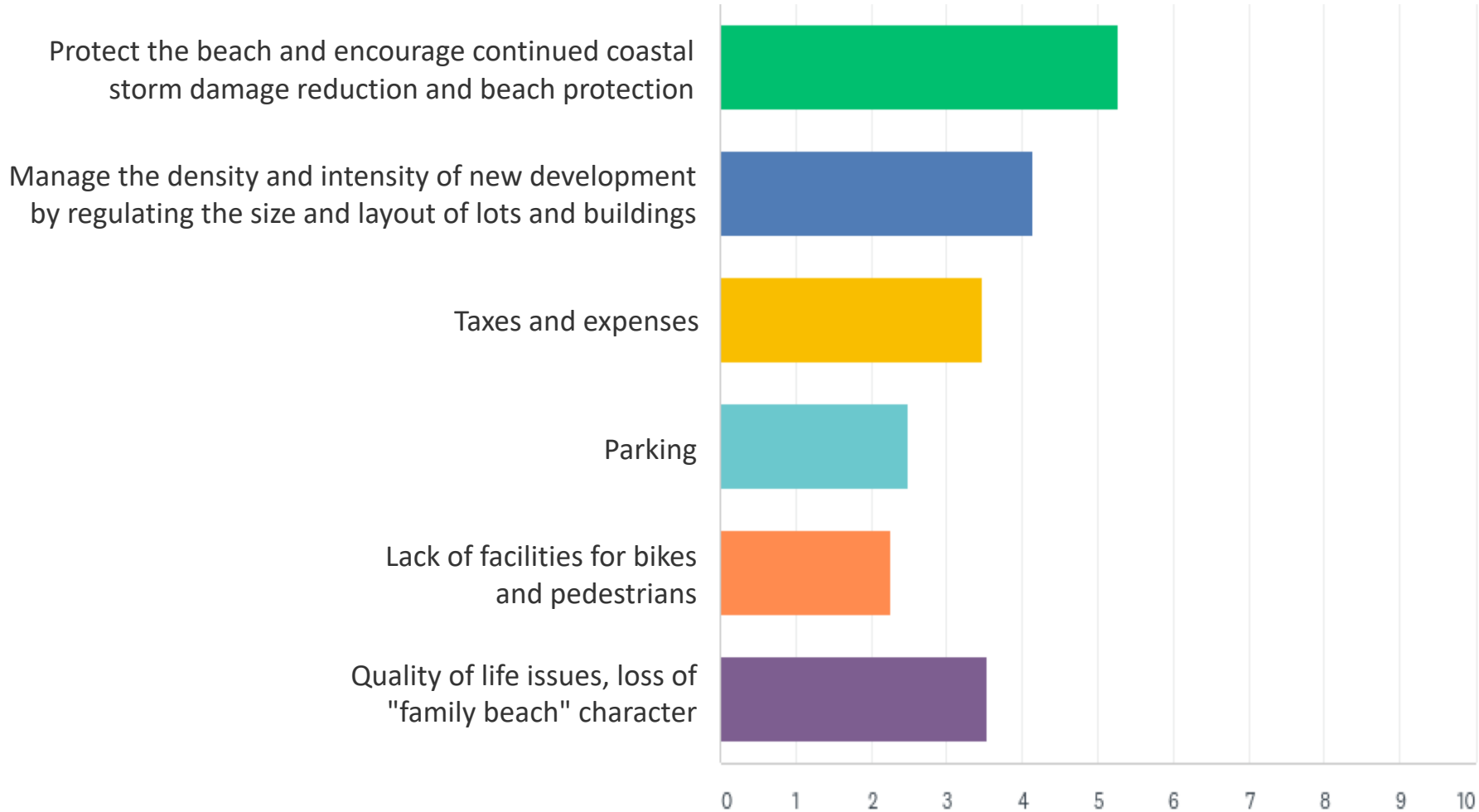
Q16: The Town has hired a firm of lobbyists which are costing on average \$8,500 per month to advocate on federal issues related to Holden Beach. This has generated a lot of discussion.

Basically paying a lobbyist. Suggest coordination of all brunswick county beach towns to hire a lobbyist and share the cost to reduce tax burden.
Can't answer without knowing the benefits. ie. A cost/benefit analysis.
Costly for a small town and need to see results to justify if we are going to continue
Crazy! Certainly no reasonable Return on Investment
Do not like having a Democrat (might be a nice guy) lobbying a Republican administration in an era when funds are coming to the States and the contract is limited to Federal options...our Town officials would be more convincing and pay for a clipping service to note Federal Register notices offering options benefiting our Town
Don't know enough to say
Don't have enough info on what they're lobbying and effectiveness.
Don't play their games. HB is better than that.
Evaluate NOW not a year from now on the value of their performance.
GenX and other chemicals in our water is a much bigger concern to me than offshore drilling will ever be.
Has there been a payback??? What is the payback.
How much have we gained from this - historically. That's a lot of money.
Huge rip off. Just the mayor sending our money to his buddies. What is his kick back?
I am unsure how paying \$102,000/yr. to a lobbying firm is going to benefit Holden Beach. The Federal Government is not going to be able to change the vulnerability of the island to climate change effects.
I need more information to answer this, the figure seems too high but if it is for beach renourishment to maintain our island, the advocacy costs may be appropriate.
I see no benefit in this at all. Mayor and Town Manager should be advocating for the town. What are they doing today ... I see no evidence of their efforts?
I'd want to understand the realized value of the lobbying -,what have they accomplished?
If nothing accomplished, then stop it
If the lobbying fees are to keep Holden Beach's sand Renourishment plans alive, it may be appropriate.
Need information on what we believe they have achieved thus far. How long have we retained them?
Need more info
Need more info
need more information
Need more information regarding the lobbyist's priorities. Seems excessively high for a small community
Need more information to completely understand what is being done for the island by this firm.
Need to evaluate the cost vs the return or potential return
Never realized this! I'd be surprised it's worth the money v
not enough info to evaluate
Not knowledgeable enough on this issue
ONE OF THE TOWN EMPLOYEES SHOULD MONITOR AND REPORT THIS TO THE CITY COUNSEL
Our elected state representatives should be advocating on our behalf.
Our mayor, commissioners and town government should be doing more networking with neighboring island local governments and the Army Corp.,; i.e. working together not in small silos.

Q16: The Town has hired a firm of lobbyists which are costing on average \$8,500 per month to advocate on federal issues related to Holden Beach. This has generated a lot of discussion.

Process of retaining the lobbying firm seemed flawed. Several firms offer the lobbying service but I don't believe any were interviewed. More focus should be place on securing state assistance, i.e. DOT on paving and crosswalk safety.
Put that money to fixing what is broken
Results of any lobbying efforts should be measured based in outcome, if the desired outcome is not achieved other means should be used
Shouldn't our Mayor be doing this at Local and State levels? If so, when does he report back to BOC and community on this?
Squeaky wheel gets the grease. Need someone to agitate and advocate on a regular basis.
Take the money, buy a house for the politicians to use and watch all the benefits we start getting...
That is a LOT every month; do we get 8500 per month benefits from it?
that is a LOT of money ! would be great to see what benefits HB has rec'd for this expense
This cost is high! What did we get?
This is a boondoggle of taxpayer money.
This is a farce. The Mayor was this guys campaign manager. Conflict of interest! There is more to this story!
This is an example of the Mayor doing favors for buddies, at taxpayer's expense. Shameful that the other councilmen would go along with this.
This is just Alan Holden's buddies getting a slice of the pie. That and he won't give up on his groin even though it is a terrible idea.
This is just giving Alan's cronies our money - they have not produced any meaningful results for that \$\$\$
This is just one of Alan's cronies and he is lining their pockets.
This money could be more effectively on something else. I get pay-to-play, but that is a huge amount for a tiny town.
Use the money for rollback service and paint crosswalks
Waste of money. The Mayor is behind this - funneling money to his former politician friends.
We are not incorporated why are we sending \$120K when we don't have but 300 regular voters
We could partner with other beach communities to share the cost
We have numerous state and federal issues. I was a lobbyist in Ohio for 8 years. We are paying too much money for too narrow a focus from these lobbyists and should be working jointly with the other beach communities as a joint lobbying effort.
We need a report on accomplishments to see if the funds were worth it. If the lobbying is for federal and state funding and help with reducing overall costs to property owners, it may be worth it, but we need to look at our return on investment.
We only get what we advocate for.
What has been accomplished by the lobbyists?
What has been accomplished? How can we justify this? How about sending the property owners or voters a list.
What issues are they lobbying?
What past event has shown this to be needed?
what value have they delivered? Need more information.....
Why are we paying Alan Holden's buddies for nothing?
Why don't the Brunswick beach's go in together since we all have the same issues.
Why is this needed???
Would depend on what the return is on the \$8,500 monthly spend

Q17: What is the most important issue facing Holden Beach? Rank these from most to least important, with 1 being most important and 6 being least important.



Q18: What other issues facing Holden Beach are you concerned about?

1. Potential for offshore windmills and drilling 2. Maintaining/ improving development on the causeway 3. Property/burglary protection in off season
1.Much better enforcement of leash law for pets walking on the beach. 2. Beach re-nourishment.
1/Taxes and Insurance Rates have gone through the roof over the past few years. It's a real problem. 2/Bonfires should be allowed on beach in the off season
Abide by the rule of laws... Like leash laws for dogs??? Proper parking on the street and in lots. How about maintaining houses in good material condition.
ADA access is poor More public access on West End
Always remain concerned about increase in crime.
Appears some Commissioners want to get rid of our Town Manager. That would be bad for HB.
As a CPA with nearly 40 years of experience , I am very concerned about the recent audit report. The fact that the bank account reconciliation has not been done in a professional manner is a real problem. This must be corrected immediately! At best you have someone unqualified performing that duty. At worst, you have money being stolen. You better get a handle on that.
Beach erosion
Beach erosion. Add public tennis courts.
Beach trash cleanup
Beautify / redevelop the entryway into Holden Beach. Take a trip to Ocean Isle and model our entrance roadway like theirs. Lobby to remove the abandoned shrimp boat. Install the palm trees that were designed to complement the exercise/workout area along Ocean Boulevard. Redesign or recrown the roadway areas along Ocean Boulevard that regularly flood.
being too controlling
better animal control. limit number of dogs allowed by family unit resident and visiting
BOC harping over nickle/dime issues, like garbage roll out & recycle. If you want to own property on HB then you should be willing to "pay the freight" to maintain this great place.
Bridge construction slow and wood guardrail is an eyesore. Need to separate pickleball from basketball courts. Folks not going the speed limit (i.e. under speed) should be ticketed. Brunswick Ave needs repair and repavement desperately. I walk the beach daily and most days encounter dogs not on leashes often running from there owners towards or up to me. I have no recourse other then to tell them they should be on a leash ... which these folks do not want to hear. Every walkway should have a sign stating the law and more enforcement needs to happen.
Concerned we are spending money without data to support it - like a new water tower for \$2M based on a flawed report.
Condition of exterior of homes on the beach, not maintained.
consider island tram, hope on off for transport to Park, restaurants partial cost covered by restaurants workwith causeway owners for beautification town employees do not show proper respect for property owners
Constant flooding of OBW. Speed up the correcting of the Sewer system. Storm water drainage on lots from new development. Needs to be easier to make new construction pay of new water patterns and properly draining.
Crime and taxes.
Crime.... I've had a storage room broken into and items stolen, and a water hose and container reel stolen from under the house.
Crossing OBW in the high vacation times is becoming more and more dangerous. Drivers are less courteous than in the past. We need marked crosswalks and flags to use to help identify walkers.
Crosswalks have become so faint,you can't see them.Signage at crosswalks is hard to pick out.Cones were used for a few weeks this past year and definitely helped.They quickly disappeared,either from pranksters or it was decided they were not working. Need to help pedestrians as Ocean Blvd is busier & busier.
Development of the area between the bridge and stoplight...needs drastic improvement
dirt streets at least put some gravel on them
DOG PARK; Ocean Blvd paving & water on road; not enough police presence; junk cars/boats in front of island properties; dilapidated houses; renters trespassing on private property; ugly Causeway; loud truck mufflers; speeding cars; Blvd highway lanes need repainting; cars speeding thru high water damaging personal property.
Dogs pooping all over the place and owners not being responsible. We need more poop stations and signs stating that it is against the law not to pick up after your pet.
East end sand dredging and beach renourishment delays.
Electric carts in 45mph zone and Vacant lots should be maintained
Enforcement of dog leash laws and poopy pick up.
Fix drainage and flooding issues on OBW. David Hewett overpaid and ineffective. Need a professional town manager that is paid a reasonable salary. I was shocked at his salary in the budget!
Flooding
Flooding on OBW
Flooding on OBW after heavy rain. The current drains are not being maintained or adequate in removing standing water on OBW.
Garbage on the beaches, flag system up to warn vacationers of currents, trespassing of vacationers through my homes property to get to and from beach if they are not ocean front,
getting brunswick ave paved to eliminate the roller coaster
Getting too crowded.
Golf carts are impeding traffic on OBW & many children are driving golf carts on OBW.Ap
GOLF CARTS SHOULD BE BANNED STORM WATER RUN OFF

Q18: What other issues facing Holden Beach are you concerned about?

<p>Good old boy network that exists among all city officials and their nepotistic relationship with business owners. The status quo in this area is NOT desirable. Catering laws, regulations, and non-enforcement of such towards tourists and visitors. More resident friendly laws and enforcement policies will minimize the bad actors that come to the Island and improve quality of life during peak season. It will not drive the good visitors away.</p>
<p>Hardened structures</p>
<p>Having a qualified Finance Officer and an honest Town Manager</p>
<p>Having long term strategies to maintain our beach and properties. Lobbying against Hazard Area over reachings as well as working to align different definitions of hazard areas (...as well as beach best practices and definitions) among various interested County, State and Federal agencies. Providing support for residents and property owners before day trippers who right now IMO don't seem to contribute that much to the economy. Rentals seem to be our sustaining force tax-wise...is that accurate to say? What would our taxes be without renters? Should we be encouraging examination of VRBOs rentals vis a vis claimed accommodations payments?</p>
<p>Hbpoa being too political</p>
<p>Holden Beach is a private family beach to maintain that day guests should be restricted. Limited public parking access supports this as well as, limiting large "homes."</p>
<p>Hurricane Dorian evacuation notification was unclear "evacuation begins at 8:00 AM" means to me that is when people need to START leaving ... not when they should be off the island. Also heard a man had to swim the inter-coastal waterway in order to get his wife off the island because he too was unclear about the evacuation order timeline. Couldn't one of our police officers in their heavy duty pick-up trucks gone over to pick her up and assist? At that time there was only limited winds. Whomever is in charge of emergencies like this need to solidify the teams processes and notifications. Recently I see town emails about a local Chaplain dying which does not seem to be appropriate use of town communications. The chapel surely has their own dl that could be used for such notifications.</p>
<p>i am concerned about speeds along Ocean Blvd. I think there should be an ordinance requiring vehicles to stop for all pedestrians wanting to cross even if not in a marked crosswalk.</p>
<p>I am extremely concerned that there are no ordinances, rules, regulations on under growth and over growth of bushes and vegetation. If anyone plants a hedge or undergrowth it should be kept totally in their yard. When it crosses the property line it should be controlled by the town. Our neighbor at 196 W, Ocean Blvd planted an invasive hedge 10 years ago and has allowed it to over grow past his property line. The town should make everyone control their green space inside their on lot. Also overgrowth should be eliminated. I am talking about bushes and hedges run wild. My neighbors over growth is massive. It is 15' or higher and harbors possums, rats, birds, snakes. There are a lot of places on the island this is true. Also there needs to be ordinances on junk homes in disrepair. We worry about garage cans but not the yard issues. I would rather have a trash can on the street and all this over growth gone,</p>
<p>I feel there needs to be rules in place re: surf fishing during tourist season. I feel it's important that just like leash laws and dog walking rules we should have certain times that surf fishing is allowed. Last year there were numerous people surf fishing around my family and we couldn't enjoy swimming in the water because of their poles being in the water. I think if the town puts a time schedule in place for this time of year it would be very beneficial. My suggestion would be no surf fishing after 9 a.m. until 5 p.m. Sunday through Saturday. I would say these times should be enforced from Memorial Day weekend thru Labor Day weekend.</p>
<p>I find it very disheartening to see the amount of trash on the East end at public access areas and all along the main road. I personally pick up trash as I walk but it doesn't feel like trash along the roads is a town concern.</p>
<p>I know the causeway is not a concern of HB or within their jurisdiction but it really is an eyesore. Isn't there anything we can do to make it more inviting or clean. It is absolutely horrific. Yards need mowing. Sidewalks need to be installed. Light posts with flowers or flags would be so welcoming. It would be an awesome scout, civic or school project. There are grants to revitalize towns and shopping areas. Let's try and apply for those to help make our causeway beautiful and a true reflection of our island.</p>
<p>I think day visitors should be charged for parking, boat ramp usage and park usage!</p>
<p>I want to be sure we continue to limit structure height and don't allow any more multi-family (other than duplex homes. Also, we don't need to add more parking for day visitors.</p>
<p>I would encourage planning to develop Jordan St as a "downtown" type area</p>
<p>I would like town hall to be more focused on customer service and that starts at the top and into every department. Responsiveness in P&I in particular is not good.</p>
<p>I'm concerned about growth of camp grounds over the bridge. This will increase our parking problem greatly. we need to designate parking spaces with lines so that one car doesn't take up more than one space.</p>
<p>imposing burdens on non-resident home owners such as what was attempted earlier this year with putting out and return of trash cans. Council needs to consider the impacts of new regulations on non-resident owners who greatly outnumber on-island residents and only adopt regulations that are workable for all. We need to avoid becoming like the Sunset Beach crowd.</p>
<p>Increasing costs of home ownership. Taxes and insurance requirements.</p>
<p>it would be great to have more businesses, restaurants, bars on the other side of the bridge (on the mainland side)</p>
<p>Its concerning that during storms the Town does an extremely poor job of communicating with residents. The Town's mobile app which has the ability to push out notifications is not used at all. When Dorian was approaching I just happened to hear that the town was under mandatory evacuation the next morning. Nothing was on the Town's website. nothing. They are clearly not spending money to have adequate and effective accounting controls so perhaps some small bit of effort could be made in this area. During the storm I checked the websites for Ocean Isle and Sunset and they both did a great job of informing residents as to the status of the island due to the storm. Perhaps someone competent could be charged with this very important responsibility other than the "mayor". Again see reference to competent.</p>
<p>Lack of consistency from Commissioners. Election is coming up, too late to change. Sometimes distorted answers from Town Manager</p>
<p>Lack of development on the causeway to keep attracting homeowners, and keeping property values high by driving demand. A lot of the causeway and outlying area are run down. Families say there isn't anything to do at HB.</p>
<p>Lack of investment in infrastructure. Disaster is looming.</p>
<p>Lack of responsiveness of Town officials. New police chief has been a breath of fresh air. HBPOA could be more proactive in helping members with insurance, building permit etc. issues.</p>
<p>lack of signs re parking and staying off dunes. Lack of ticketing of persons who violate the rules</p>

Q18: What other issues facing Holden Beach are you concerned about?

LIFE GUARDS ARE NEEDED
Lifeguards in season at least at public beach locations.
Litter, theft of items on beach, bridge appearance (wooden/rope rails??), beach & road signs that are weathered, unkept/deteriorating homes, maybe add some palmettos or shade trees at Sanddollar Park and other canal parks, remove big chunks of concrete in water at canal entrances (seen at low tide), increased use of HB pavilion stage, maybe add a summer time Wednesday night event (local musicians, family comedians, "Holden Beach Got Talent" night.
Lockwood Folly inlet needs a better dredging solution than a side cast dredge that is very short term and ineffective. You might as well be pouring water into a glass with no bottom in it.
MAINTAINING RESTRICTING BUSINESSES TO THE BRIDGE AREA
Maintaining the family beach character is extremely important.
Maintaining the limited number of commercial businesses is important to maintain the small family island.
Making it possible for aging population to stay on the island. No seismic blasting or off-shore drilling off our coast.
Making the building inspector/department more citizen friendly. Perhaps some training on how to work with property owners in a more professional and accommodating manner and less "my way or the highway" mentality.
Maybe have real estate offices offering suggestions to the renters as to how to be better "neighbors".
mosquitoes
Need additional personnel in several areas during summer months.
Need more sand to protect island after the storms. Need better enforcement of parking, speeding, and children in golf carts on OBW. Need a less arrogant town manager who only listens to the mayor. That last audit scared me - if that happened where I work the finance department would have been canned immediately.
Need to provide a dog park as rentals are increasingly pet friendly.
No dog park
No dog park. The Town took away the dog park so the canals could have free dredging. The canals should pay the cost to replace the dog park. Golf Carts are causing traffic congestion and are driven by children, then they park where they want. Need trash cans on the beach all year. The Town seriously needs a new website like other area beaches. Town needs to plant more vegetation like trees along roads and encourage others to do the same.
No offshore drilling Advocate for more renewable energy
No revenue from day trippers
None at this time.
Non-renting home owners are an afterthought to the town and the commissioners. Holden Beach has 300 full time voters. Those people control the entire amount of revenue collected by the town. There is no accountability to the majority of home owners who pay most of the revenue to the town. No way to correct this---just an observation!
Number of employees. Creating a slush fund to be used after storms & other emergencies
obtaining bldg. permits for renovations and repairs take far to long. Need to reduce time to obtain permits.
over use of lighting on outside of homes street lights are fine enjoy the beauty of the night lights (stars and moon) ocean
Paint cross walks for pedestrians
parking along road sides and dogs on beach are problems in summer -apparently signage doesn't help. couple really nice restaurants would be good
Paying back the money we owe Brunswick County
Pier and camp ground is very unattractive. Needs help!
Police presence (specifically patrolling) seems non-existent from my observation
Poor roller coaster pavement on Brunswick west
Preserving the marsh areas. Stop any construction there.
Proliferation of pools, particularly on oceanfront, which could impact dune protection.
Protect against seismic blasting and offshore drilling. NO TERMINAL GROIN!
Public parking is needed near beach access Handicap access to beach is needed.
Public parking needs to be identified, marked and patrolled. Parking is limited in summer months, and many cars take up multiple spaces.
Public parking where there are no public beach accesses
Question 17 difficult to rank...quality life issues reflected by other items listed....golf carts not mentioned etc.
Recycling
Ridiculous contract that with Waste Management that requires trash cans to be moved from corrals to the edge of the road, especially when workers roll the cart from the next house over to the truck for emptying each and every time
Rising seal levels and beach renourishment
Safety of golf carts
Sea level rise

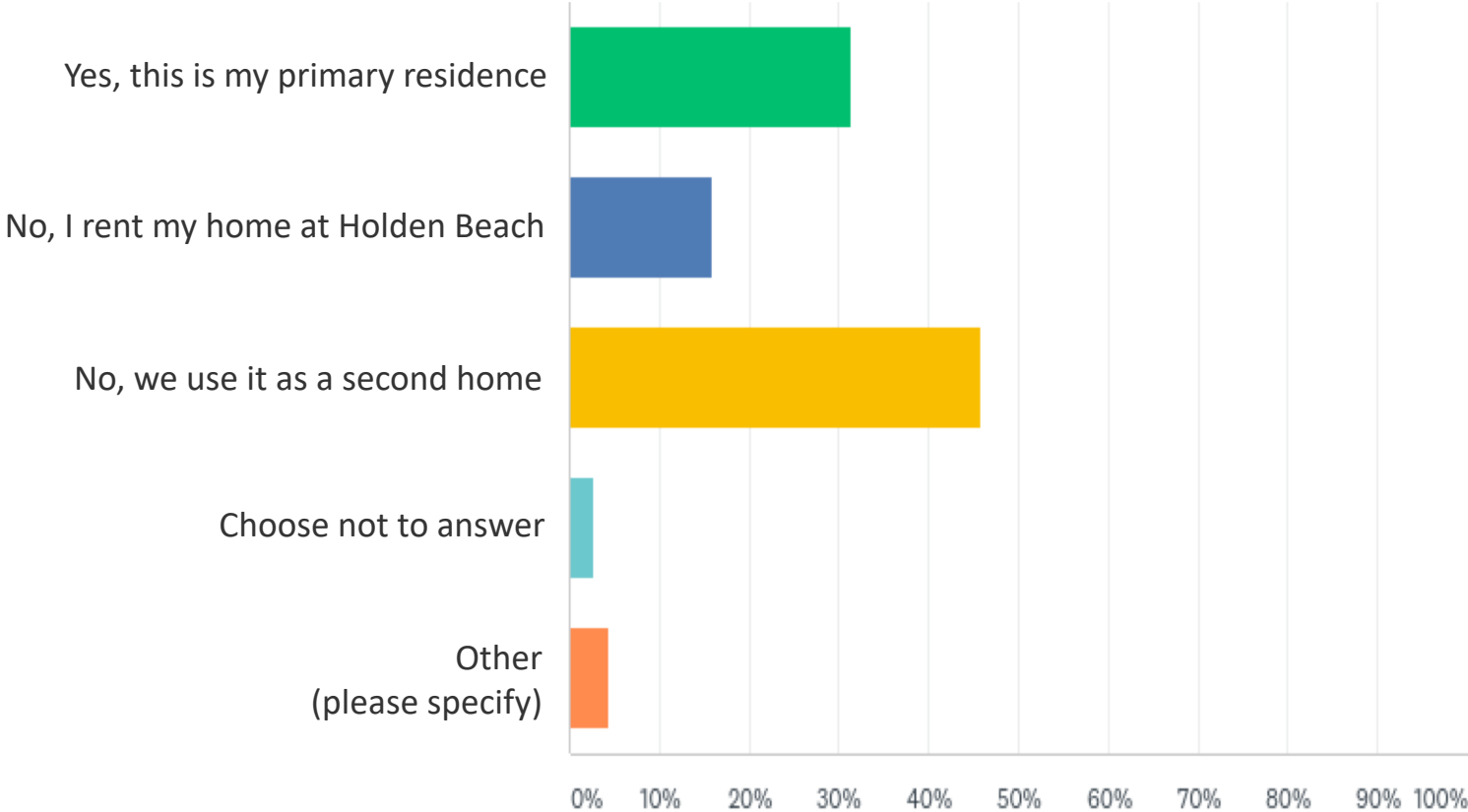
Q18: What other issues facing Holden Beach are you concerned about?

So many more people, dogs, cars, noise, speeding. Restrict so many large homes being built. Losing our small island feel.
Some of these commissioners are very arrogant. They do not want to listen to their constituents. Trash lady is an example.
Speed and noise on Ocean Blvd as well as safety for crossing to the beach.
Speed limit on Ocean Blvd needs to be 25 MPH Year round. 35 during season is too much with bicycle, pedestrian, and safety related issues. I have personally witnessed many instances of speeding and careless driving that needs to be addressed by enforcement. 35 and 45 mph limits are too dangerous and unnecessary. There are many driveways and intersections on Ocean Blvd so limiting speed to 25 mph year round would be much safer.
speed limit should be 25 in season 35 off season someone is going to get hurt vehicles particularly construction vehicles doing 50 plus passing etc
Speed limits not enforced. How much do the street lights cost? They are everywhere on an island that we are trying to protect turtles who do not react well to obtrusive lighting. Suggest reducing or eliminating street lights.
Speed on OBW and failure of vacationers to stop for pedestrians in the crosswalks
speeding on Brunswick Ave. E and disregard for stop signs. Can we have 4 way stops on the cross streets?
Storm Evacuations. Blockading the bridge before winds are too high. If winds exceed 45 mph, block bridge, otherwise, respect homeowners' right to protect their property and spend my tax money helping homeowners prepare, not on policing and hostile confrontations and threats. With only 300 houses full time, if your drivers license shows you live on the island, you should have the right to access your home ANYTIME. More volunteer committees, less town government. Mandatory that specific jobs with the Town must live fulltime within Town limits. Town Manager cannot make decisions for a Town he or she does not have a vested interest in, Charge \$10 to non property owners to use the Town Boat Dock. Charge for Parking in public access areas. Encourage year round businesses with incentives to stay open and viable.
Storm Management needs to be evaluated. Salaries of employees. All employees of the Town should live within Town limits - give 6 months to find a place. If you don't, change the position from salaried to Contract until we find someone. Annex the Causeway and fix it. Find revenue streams from non residents and visitors, give residents priority for job vacancies and encourage small businesses to stay open off season
Storm water runoff
Taxing people on Soc. Sec. off the beach.
Tents on the beach. Cigarette smoking on the beach
Tents on the beach. Get rid of them!! Cigarettes. No smoking on the beach. Cigarette butts are litter!!! OCEAN BLVD CROSSWALKS! Paint them!!!
That town is marching ahead with plans for a second water tower when there is no data / analysis to back this up as a requirement. Only thing we have heard is that the fire chief thinks it is a nice to have. Well of course he would think this!! Even though terminal groin was voted down as an option for Holden Beach island (because a. there was no evidence it would work as intended, b. there was no evidence it wouldn't have severe negative impacts down current and c. it would cost far more than current tax level could support) there continues to be rumblings that it should be resurrected as an option??
That woman commissioner Pat is the rudest and most arrogant commissioner this town has ever had. Her comments on the trash and on development fees were unbelievable. So bad. She won't listen to her constituents she thinks it has to be her way - even for things she knows nothing about.
The bank account reconciliation process and results are unacceptable. Parking of an unlicensed junked bus on a vacant lot.
The causeway is a mess and needs to be beautified and made more attractive/ appealing.
The causeway is seedy and unattractive. The town negligently refuses to address homes on the island that have become trashy and and threats to health. Complaints do no good. Such homes reduce everyone's property values and cause the rat infestation problem (which the town also ignores).
The causeway. I know it is not a part of HB but it is an embarrassment compared to our neighboring islands
The condition of Ocean Blvd.
The 'consortium' of commissioners.
The excessive speeds on Brunswick Avenue
The island looks old and tired. I wish owners would take pride in their homes/yards.
The kinds of new stores we attract. I was disappointed to see the vaping store show up near the bridge.
The number of large homes with pools on second and third rows where residents live has impacted the quality of life. There are more cars, sometimes six cars to a house, more noise, loud music, late night parties and loud music by the pools, tons of trash overflowing into my trash can, and fast cars. People are renting four/five bedroom homes and putting twice as many adults as bedrooms with children as well. People are trying to save money and sharing living space for a week. It just creates a lot of noise with 20 people in a five bedroom house.
The physical appearance of HB has improved greatly over the last 3-4 years and infrastructure is apparent. Let's keep that trend going. Dilapidated homes and homesites need to be remedied, roads re paved and sidewalks tidied up.
The pier! Must keep!! HB needs this! Put something in the old hotel spot that will benefit all. Paving Brunswick Ave - the "dips" are annoying.
The police should be stricter at enforcing parking restrictions in all areas of the island during high season times and also monitor kids driving golf carts.
The renewed entrance to HB on north side of the bridge collects signs, eg, roofing, political, event, store advertisements, you name it! These should be cleared immediately.
The rising tides
The second water tower - If it is absolutely mandated that Holden Beach must have a second water tower, it should be located on a site that is as far away as possible from development and that causes the least amount of negative impacts to house values, rentals, and aesthetic views. Best of all would be if we did not need a second water tower AT ALL!!
The spoils area behind Brunswick Ave W is way overgrown and now houses coyotes, bobcats, and other vermin. The Army should be asked by the town to bulldoze at least once every 3 years. This is Disposal Area #289.
According to the Wilmington district corp of engineers - 'We currently have no immediate plans to modify DA #289 but that could change if funding or projects are activated in the future.'

Q18: What other issues facing Holden Beach are you concerned about?

The town council needs to represent the interests of rental property home owners who provide the majority of tax revenue. Laws and policies that inhibit rentals will have a negative impact on property values.
The town manager's salary.
There is much growth happening across the bridge. This includes a new RV park with 1500 spaces. How will we accommodate those visitors to the island? Where will they park what restrooms will they use?
There should be an emergency access for rescue vehicles on the west end to cut down on response time to medical and water rescues on the beach in that area.
There was no space to comment on Town finances. My wife and I are from Greensboro and are practicing CPAs. We are appalled by the Town's lack of urgency regarding internal controls and material weaknesses found in the audit. Both of the accounting firms who are involved are well respected and both reports make very clear that there are serious financial issues. We expect to see a report soon on how the deficiencies are being addressed. We are very disappointed that the councilmen are not taking this as seriously as it deserves.
Too Bright of lights on homes along Ocean Blvd - especially facing the beach for the turtles
Too many speeders. Need more patrols.
Tourists & day trippers not obeying rules i.e. dogs on beach and not on leashes. State Governor not respecting our Mayor's decision on not mandating hurricane evacuation for residents. Cooper caused a great deal of confusion and cost to residents concerning Dorian!!!!!!
Town Finance Management Storm Evacuation Process - Go back to Volunteers helping neighbors and never close the bridge unless winds excess of 50 mph
Town Manager is an overpaid unprofessional jerk. He should be replaced, not given a raise. Also very concerned that we need to look at resiliency. More sand on the strand would protect the whole island but we are not saving seriously for it. Town communications are poor - the last evacuation is an example.
Town Manager is rude and does not return calls. Who lets a Manager hire someone to help him and also give him a raise when he can't do his job? No new construction near our marshes, with too much new construction, water is rising on the older lots, divert water from roadways to canals, storm evacuations have to change, go back to volunteers and get the police off the bridge, look at Oak Island and give homeowners respect that live here full time. If you are not a property owner, you pay to park, pay for boat ramp, pay to cross bridge.. get revenue from visitors to offset costs, annex the causeway and clean it up with the tax revenue, sell the water and sewer and use that money to pay off debt so it can be managed by experts like Brunswick Electric does electric.
Traffic flow at high volume times Noise Control- keep it family friendly Rights of owners that aren't year round residents
Traffic over the bridge. I would like to suggest either a 3 way stop or a traffic circle to keep traffic moving..
Transparency and communication from town government
Use more common sense when making easy decisions. Quit wasting money on BS! Such as lobbyist! Wasting time on parking/garbage issues. Why has this all of a sudden become an issue? Wasn't for 50 years!
Using golf carts should be encouraged instead of ticketed!!!!!! This will help with traffic and make our island unique
Water pollution, from the Cape Fear river and any other source. Can we address this with Brunswick County?
Water quality
Water standing on ocean blvd after rains. Not enough parking and lack of bathrooms at park on sailfish
We are going to drown in day visitors who do not help pay for anything. The County should help pay for parking, trash, police, etc. because these are residents of the county who moved here for the beach. Need paid parking!
Also what is with the Town Manager?! Rude, arrogant, ignorant and gives such a bad image of the Town at HBPOA meetings. He needs career counseling. Do better!
We do not need another water tower - Sunset beach doesn't even have one water tower. If the fire chief would 'like' one he can pay \$2M himself - no proof this is even needed!
We do or do not do things based too much on how it affects renters and those who only own properties so they can generate rentals. We should place the interest of residents and second home owners who do not rent first.
We have lost our dog park and no plan to provide a new one is voiced. We were misled to think a dredge spoil area would be re-usable as a dog park. BOC doesn't care and my vote will reflect that.
We need to be more forward looking and prepare for big storms. The towns finances are a disaster. The town manager is an overpaid jerk. He is rude and won't return calls. Unprofessional.
We should revisit the possibility of annexing the land around the causeway and neighboring mainland as Oak and OIB have done. We have the junkiest entrance of any of the BC beaches and that land has great potential to generate tax revenue. Getting all the sewer station pumps above flood level needs to be highest priority -- would like to see some accountability for those who made that stupid decision not to elevate them initially.
West End Gate is a Traffic nightmare. The beeping of the gates the lack of consideration by the West End for the people who are impacted by the Gates when people don't know the code and the amount of traffic in the summer between those trying to get through and those who see the sign at the last minute no entry, Dead End. None of this is working to ensure citizens on the East side of the Gate get any relief or privacy. Also people turning around in their driveways is a constant irritant no matter how many signs you post.
Whether our town manager and building inspector are doing good jobs. Very difficult to get a straight answer or work with either one of them. Even though I'm a resident of HB, I get much better communication and treatment by managers and building inspectors of Ocean Isle and Oak Island than on Holden!
Why are we even considering a new water tower for \$2m- the flawed report David asked his buddies for is not based on any facts. And if Pat and the gated west end want it, they can build it on their land - next to the sewer station!
would love for it to stay a family beach, no high rise hotels, homes
Would love to have a pier that was developed fully with family entertainment activities, and an ocean front restaurant as part of the pier or elsewhere.
You're doing a great job.

Q19: Are you a full-time resident of Holden Beach?



Q19: Are you a full-time resident of Holden Beach?

2nd home Spend 5 months there

6 months a year

Full time four months each year. Lots of weekends. Do not rent.

I live at HB and work in Charlotte. At both locations regularly.

I own the home, my parents live here full time and I am here at least half the year.

Now second home but planning to be primary residence.

rent only less than 10 weeks a year and spend many weeks at our home

Rent part time & live there part time

Rent sometimes use it as second home as well

reside at beach except for the summer rental season

Second home and rent home

we are here 4 months and rent it 2 months

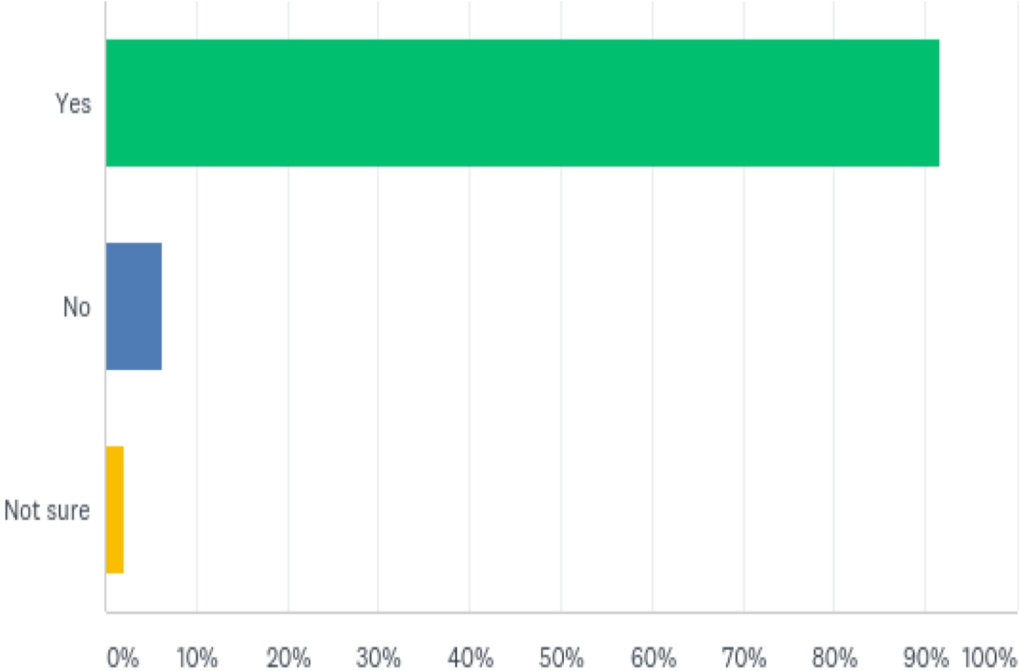
We are part-time residents. We live here for five months of the year and rent our home for the rest of the year.

We rent only June - August

We rent our home but also make frequent trips to Holden Beach. We spend roughly 8 weeks a year in HB.

We will be moving to Holden Beach within the year.

Q20: Are you a member of Holden Beach Property Owners Association (HBPOA)?



Q21: What suggestions do you have to improve HBPOA?

Appreciate your hard work. Good job.
been a member for 33 yrs, HBPOA does good work
Better communications.
Better restaurants. Pay parking.
Change the meetings to non holiday weekends.
Communication, as possible Had forgotten this existed
Control mega growth. The family beach is what brings visitors
Develop an island wide beach club for people to park and have the use of facilities and a snack bar. Down by the fishing pier/campground area would be the perfect spot.
Disband it.
Do not allow broken down automobiles sit in homeowners yards.
doing a good job of keeping us informed
Doing a great job
Doing a great job! We appreciate being able to be a part of Holden Beach POA.
Doing an excellent job
Doing good
Doing great job of keeping us informed. Too bad the limited number of full timers are directing use of beach rather than all homeowners having a voice that is heard and receives positive action.
Doing well & appreciate info during hurricanes from Alan Hilden
Don't know yet!
Focus more on education and improving the environment of the Town. Raise dues so HBPOA can have a meaningful impact. Have more educational meetings - e.g. how to build dunes, how the CAMA and USACE permit processes work, how the pier could be developed etc. Tired of hearing the Mayor's same old pitch at every meeting.
Have more membership and take/report more surveys to keep all owners aware of conditions in the Town.
HBPOA has become a less information providing association and a more advocacy based association. Based on the limited involvement of its members this allows the association to disproportionately influence opinion. Before a position is taken, the Board of Directors should be polled and have input on any HBPOA sponsored materials that are distributed.
HBPOA is a good thing. It is the only voice the non-renting home owners have that might be heard. Thank You
HBPOA is a lifesaver for those of us who do not live there fulltime (yet). I appreciate that we have a group that looks out for everyone, not just residents who can vote. Informing everyone about the proposed trash ordinance changes was worth the \$15 right there. I can't believe the Town and the BOC wouldn't see that what was being proposed wouldn't work for the majority - only those who live there. That commissioner who proposed those rules needs to be replaced!
HBPOA seems to be involved in a lot and does a good job.
I ,personally would like to see a post office back on the island. I miss that convenience.
I am very satisfied at this time with the HBPOA.
I don't have any suggestions for improvement. I appreciate the time, effort, and work you do for us.
I think communication is great and love your interest in soliciting homeowners opinions.
I think HBPOA does a good job, especially in the area of communications.
I think you are doing a good job! Thank You!
I think you provide an excellent conduit for sharing information. more frequent mailings if events justify
Increase membership. I was not aware it existed. I will become member.
Is a directory of home owners available on an opt in basis?

Q21: What suggestions do you have to improve HBPOA?

Just joined, don't have an opinion yet.
Keep notifying us of what's going on! Without the notices we wouldn't have any idea of current issues.
Keep up the good work and overall communication.
Keep up the good work!
Keep up the good work! I appreciate getting the updates and having the representation.
Keep up the good work.
Lobby NC State government for taxation with representation. Property owners should be allowed to vote in local elections at more than one location.
More communication during severe weather, especially when bridge is closed
More frequent communication
More info on website
More information provided
More newsletters
Need more information. Nice website!
Need to be more involved to make suggestion at this time.
No but thanks for doing a great job !
none
none
None at this time
None at this time.
None currently
None that I know of
none. I'm pleased with the current communication system
None. Keep up the good work.
None. They are doing a great job in keeping property owners informed.
Not sure at this time.
Nothing, you have done a great job serving the home owners of Holden Beach! Out home turned 50 this year and it has been a joy for me to have had HB as a MAJOR part of my life. Thank you to the entire HBPOA team!!
Nothing. You guys do a good job. Thanks for keeping us updated on what is happening. Our house there is a big investment and a big expense so it is very important to monitor what is going on. I don't live there full time but can't wait until do because I will be voting for anyone except Pat Kowsky.
Organization does an excellent job of communicating with and advocating for property owners. Keep up the good work.
Pave Brunswick Ave. It's like riding on a rollercoaster
Please look at what we are spending for trash and recycling Last week the recycling truck never picked up On Friday the yard trash removal truck did not come Called town offices prior to both and was given the specific dates Called back Friday and they advised that yard debris had been changed to the previous week WHO AT TOWN OFFICES IS KEEPING UP WITH THIS?? I suspect we are paying a fair price for our services and willy nilly changes are not acceptable If I am wrong let me know please
Pretty impressed with the information and actions. Make Town Hall more friendly, they definitely aren't now.
Push the town to do a better job of communicating to residents before, during and after storms.
Represent the interests of rental property owners.

Q21: What suggestions do you have to improve HBPOA?

Require property managers to visit each rented property at least once during the rental period.
ROTATE PRESIDENTS OFFICES EACH 3 YEARS
Send newsletters and communications via email to homeowners. Not postal mail.
Support the commissioners who are prepared and trying to better things here on the island and push back against the commissioners who do not seem to know what they are doing. You know, the ones who vote one way and then later change their mind because they didn't realize what they were voting for. Perhaps they should prepare better for meetings. And I think anyone who goes to a meeting knows who those commissioners are.
Thank you for all you do to get the real facts to us. Continue the good work.
Thank you for the emails and the hard work
Thanks for all you do.
Thanks for keeping those of us who do not live there full-time informed about what is going on, and thanks for representing those of us who do not have a vote. Good job!
Thanks to the volunteers over the years; you are appreciated
The HBPOA should be given a time slot on the town's monthly meeting agenda, at the start, to give status, raise concerns and share feedback from the property owners regularly with the BOC and town manager.
They are doing a spectacular job of keeping members well informed. Thank you.
Think a good job being done.
Think you're doing an excellent job! Thanks.
This is the first communication I think I have received but I am in. I will be sending a check shortly.
Used to be a member but found out we can jump up and down but at the end of the day have no real power as absentee owners do not vote here
Vote out the consortium
Was a member, but the meetings are always on big holiday weekends when I have other (family) commitments, so I no longer join.
We appreciate the proactiveness of HBPOA.
We are still in our first year of owning a home at Holden Beach and your newsletter was the first we have heard it he HBPOA. Thank you for your efforts!
We just received our first newsletter. We were unaware of the existence of the HBPOA until receiving this (Our membership check is in the mail, by the way). Keep communicating updates and information through the newsletter and website.
We need keep up properties, some are very run down and not taken care of properly, increase businesses, allow relative growth.
We need to have better enforcement of laws regarding dogs on beach ie. leashes.
We need to take more pride in how our beach looks. Cutting grass and weeds along OBW especially. West end past the little store, we feel like the red headed step children. Our sidewalks are too narrow and broken, we never have the Christmas lights on the light poles. When I come to the town hall, I feel like every question I ask gets the answer NO instead of lets see how we can help you accomplish what you are trying to do. Customer service is not very good at town hall. Also, why can't Holden Beach annex the causeway and beautify it. We need more pride in our town!
Wonderful organization!
Work with the NCDOT to control traffic in the bridge. 3 way stop OR a traffic circle.
You all do a great job!
You are doing a great job and I commend your volunteers. Thanks for your hard work. Keep telling the Town and the commissioners when they are wrong.
You are doing a great job in support of all HB property owners.
You are fabulous. What an asset to the island. We love your summary email and we think your website is great. I hope to volunteer for your organization when we retire there in a few years.
You do Good work. Probably not enough thanks given to you.
You guys do a good job. We appreciate how you keep us informed. The Town Manager (Dave?) is so unprofessional at the meetings it is embarrassing.
You guys do a great job. Thanks for looking out for those of us who don't live there, but own property. If HBPOA had not stood up to the commissioners on the whole trash debacle we would have ended up with something that was unworkable for weekenders.
Your coverage of certain items in your newsletters and e-mails shows your bias on the issue.
Your doing great job